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## Progress Report on Fifth Year of the Corporate Plan 2015 – 2019

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In accordance with Section 134 (11) (a) of the Local Government Act, 2001, as amended, the annual progress report of the City Council's Corporate Plan 2015-2019 is submitted to the elected Council.

The Corporate Plan served as Dublin City Council's strategic framework for action for the period 2015 -2019. It was prepared in compliance with the Local Government Act 2001 and the Local Government Reform Act 2014 and took into account the range of relevant national and European policies, strategies and plans.

This report sets out the key achievements during 2019 and progress against the goals and objectives of the Corporate Plan. It supplements the system of monthly management reporting which was introduced in 2014 and which the Council is provided with updates on activity on a monthly basis.

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**22<sup>nd</sup> April 2020**

# Dublin City Council Corporate Plan 2015-2019

## Progress Report 2019

### The Place to Live

*Our citizens are at the core of our key goals. Improving quality of life in a safe environment, ensuring social inclusion, providing an adequate housing supply and developing quality amenities will enhance Dublin as the place to live.*

<b>Goal 1</b> <i>To develop a funding and management model to facilitate the delivery of all Housing priorities to 2019</i>	
<b>Objective</b>	<b>Progress</b>
Liaise with Government departments, Approved Housing Bodies, other agencies and the private sector in the development of the financial and management model.	Over the period of summer 2018 to summer 2019 Dublin City Council (DCC) Housing Department delivered a major international meeting of EUROCITIES network and an associated conference focussed on finance options for delivery of affordable housing. This was followed by a programme of seminars, activities and events incorporating our key stakeholders in housing finance, design, development and delivery that were focussed on opportunities under government policy to develop a cost-rental model for public housing. This programme accompanied a major exhibition across four separate venues of the Vienna Model for 21 <sup>st</sup> Century Housing delivered in collaboration with the Housing Agency.

<b>Goal 2</b> <i>To increase the supply of social housing and improve existing housing stock</i>	
<b>Objective</b>	<b>Progress</b>
Prepare Housing Plan to include both new build and refurbishment	<p>Dublin City Council's Social Housing Strategy 2015-2020</p> <p><b>Acquisition Programme</b> 341 units acquired, including 18 properties under by and Renew Scheme.</p> <p><b>Construction Programme</b> 90 units completed in 2019:</p> <ul style="list-style-type: none"> <li>• 2 units Ballybough, Dublin 1</li> <li>• 19 units Cherry Orchard, Dublin 10 (Rapid Programme)</li> <li>• 24 units Priory Hall, Dublin 15</li> <li>• 45 units Hampton Wood, Finglas, Dublin 11</li> </ul> <p><b>Construction underway at:</b> Dominick Street (72), O'Devaney Gardens (56), St. Teresa's Gardens (54), Moss Street (22), Cornamona, Ballyfermot (61), North King Street, Dublin 7 (30)</p> <p>Public Private Partnership (PPP) Bundles: Scribblestown, Finglas, Dublin 11 (70), Ayrfield, Dublin 13 (150) Volumetric Rapid Build Programme – Bunratty Road, Coolock, Dublin 5 (78), Chapelizod, Dublin 20 (73), Bonham St., Dublin 8 (57)</p>

	<p><b>Due to Commence on site in 2020:</b> St. Finbars, Cabra, Dublin 7 (46), Infirmary Road, Dublin 7 (40)</p> <p>Volumetric Rapid Build Programme : Cork St/Chamber St, Dublin 8 (55),</p> <p><b>Housing Land Initiative</b> Two Housing Land Initiative sites:</p> <ul style="list-style-type: none"> <li>• O’Devaney Gardens: Development Agreement signed 9<sup>th</sup> December 2019 – planning application to be lodged with an Bord Pleanala in 2020</li> <li>• Oscar Traynor Road: Project out to tender, contract to be awarded in 2020</li> </ul> <p><b>Cost Rental</b> St. Michael’s Estate is the first Cost Rental development for the City Council. The ‘Development Framework Plan for Lands at Emmet Road’ was completed &amp; published in August 2019.</p> <p><b>Part V Delivery</b> 119 units were acquired in 2019 with a further 150 units to be delivered in 2020.</p>
<p>Collaborate with Voluntary and Cooperative bodies and the private sector to deliver additional housing to meet housing need</p>	<p>Dublin City Council supported Approved Housing Bodies (AHB’s) to deliver 302 units in 2019. This was achieved through acquisitions, leasing and construction using both public and private funding. 479 units are currently under construction for delivery in 2020/2021.</p> <p>Review of Dublin City Council’s Housing Strategy and Policy Objectives within context of forthcoming National Planning Framework objectives for compact growth and sustainable development.</p>
<p>Prepare regeneration programme and refurbish and upgrade units in targeted complexes</p>	<p>The Housing and Community Services Department is currently constructing on the following sites:</p> <ul style="list-style-type: none"> <li>• Bonham Street</li> <li>• Bunratty Road</li> <li>• Springvale</li> <li>• Cork St/Chamber St</li> <li>• Cornamona</li> <li>• Dominick St</li> <li>• O’Devaney Gardens</li> <li>• Sean Foster Place, North King Street</li> <li>• St Teresa’s Gardens, Margaret Kennedy Square</li> <li>• Ayrefield</li> <li>• Scribblestown</li> </ul> <p>The following schemes are being progressed in conjunction with the Department of Housing, Planning and Local Government (DHPLG) 4 stage capital approval process:</p> <ul style="list-style-type: none"> <li>• Belcamp B</li> <li>• Belcamp E</li> <li>• Constitution Hill</li> <li>• Croke Villas</li> <li>• Cromcastle Court</li> <li>• Woodville House</li> <li>• Slademoore</li> <li>• Crumlin Road/Rafter’s Road</li> <li>• Dolphin House 1B</li> <li>• Dorset Street</li> </ul>

	<ul style="list-style-type: none"> <li>• Dunne Street</li> <li>• Matt Talbot</li> <li>• Glin Court</li> <li>• Infirmary Road</li> <li>• Kildonan Road</li> <li>• Lissadel Road Maisonettes</li> <li>• Grand Canal Basin</li> <li>• Sackville Ave</li> <li>• Spine Site Darndale</li> <li>• St Andrew's Court</li> <li>• St Finbarr's Court</li> </ul> <p>The following Housing Land Initiatives are being progressed:</p> <ul style="list-style-type: none"> <li>• O'Devaney Gardens</li> <li>• Oscar Traynor</li> <li>• St Michael's Estate, Emmet Road</li> </ul> <p>The following projects are at feasibility study stage:</p> <ul style="list-style-type: none"> <li>• Orchard Road</li> <li>• Church of the Assumption, Finglas</li> <li>• St Bricins</li> <li>• St Annes' Court</li> <li>• Broombridge Road</li> <li>• Dominick Street West</li> <li>• Pearse House</li> <li>• Ballybough House</li> <li>• Glovers Court</li> <li>• Tyrone Place</li> <li>• Portland Row</li> <li>• Aldborough Parade</li> <li>• Gorsefield Court</li> <li>• Ravensdale Close</li> <li>• Clonmacnoise Grove</li> <li>• Union Place, Grove Road</li> <li>• Mount Dillon Court</li> <li>• Sarsfield Road</li> <li>• Liberties Cluster ( Braithwaite St, Summer Street, School Street, Thomas Bawn Court, Meath Place, Pimlico Terrace)</li> <li>• Bluebell Cluster (Bernard Curtis &amp; La Touch Court)</li> <li>• Gardiner Street</li> </ul> <p>Pyrite remediation works were successfully completed at three terraced properties on Dunsink Ave in 2019. DCC is progressing a detailed design and tender process for the proposed remediation works of 3no. properties on Wellmount Road.</p>
<p>Proactively manage rent, mortgage and other arrears owed to the Council</p>	<p>Of the 663 borrowers in arrears, 477 borrowers are now engaged in the Mortgage Arrears Resolution Process (MARP). This is 71% of the total number in arrears.</p> <p>A total of 266 borrowers have gone through the Mortgage to Rent Scheme (MTR) and have become tenants of Dublin City Council, and remain in their homes.</p> <p>There are currently 52 borrowers with unsustainable mortgages who are engaging in the MTR process.</p>
<p>Implement the Traveller Accommodation Plan</p>	<p>In 2019 The Traveller Accommodation Unit completed the following under the Traveller Accommodation Plan 2019-2024:</p> <ul style="list-style-type: none"> <li>• Resurfaced 6 yards,</li> </ul>

	<ul style="list-style-type: none"> <li>• 1 bathroom adaptation</li> <li>• 1 overcrowding extension</li> <li>• 3 Rebuilds were completed in Bridgeview, Avila Park and Labre Park.</li>   <li>• Final funding allocations were drawn down to close 2 house rebuilds, 1 Traveller void, 1 House refurbishment and 1 overcrowding extension.</li>   <li>• New Frameworks put in place to facilitate the new Traveller Accommodation Plan.</li>   <li>• 27 Traveller Housing allocations in 2019.</li>   <li>• 5 Traveller specific voids were completed in 2019.</li>   <li>• The Annual Traveller Count was completed showing an increase in the number of Travellers from 802 in 2018 to 818 in 2019. In 2019 there were 88 Traveller families in Emergency Accommodation which is down from 104 in 2018. Total 906 families.</li>   <li>• There were 680 maintenance requests for 2019. 100% maintenance is completed within the 8-week timeframe as per the tenant handbook.</li>   <li>• There were 4 emergency caravan grants drawn down in 2019 with resident contribution of 10% in three of the four cases.</li>   <li>• Fire safety works continue twice yearly on all sites.</li>   <li>• A total of €895,197.41 was drawn down from the DHPLG for Traveller Accommodation with €171,722.65 outstanding to 2020.</li> </ul>
<p>Maintain the standard of private rented accommodation through regular inspection</p>	<p>Dublin City Council is responsible for enforcing quality standards in the private rented housing sector. Environmental Health Officers in Housing &amp; Community Services undertake inspections of these properties under the Housing (Standards for Rented Houses) Regulations 2019 and initiate enforcement action, including prosecutions, where necessary.</p> <p>Inspections are undertaken on a proactive and reactive basis and also in relation to rented properties on the Rental Accommodation Scheme (RAS) and Housing Assistance Payments Scheme (HAP).</p> <p>In 2019 Environmental Health Officers inspected 5,606 dwellings of which 4,973 found to be non-compliant on 1st inspection.</p> <p>Throughout 2019 a total of 9,099 inspections were carried out which included re-inspections. In all cases where non-compliance was identified appropriate enforcement action was undertaken. As a first step 4,562 Improvement Letters were sent and this was followed up with 1,118 Improvement Notices being served where required. 61 Prohibition Notices were served and legal action initiated in 55 cases.</p> <p>By the end of 2019 4,189 dwellings were brought up to standard, ensuring safer, healthier homes for tenants.</p>

<p>Improve the energy rating of housing units thus reducing the Carbon footprint in the City and reducing fuel poverty</p>	<p>In 2019, Dublin City Council continued its Energy Efficiency Retrofitting programme. 372 houses were upgraded in 2019 under Phase Two of the programme. Since its commencement, Dublin City Council has upgraded in excess of 8,000 of its social housing units.</p> <p>The average Building Energy Rating (BER) achieved under Phase One of the programme improved from an F rating to a C3 rating and an estimated 346,000MWh has been achieved in energy savings. This represents an estimated nett saving of €37.6M to our tenants. The average BER improvement achieved under Phase Two of the programme is from an E2 to a C1 rating.</p> <p>A further 26 individual housing units were upgraded under our 2019 Better Energy Community (BEC) Programme, undertaken in conjunction with The Sustainable Energy Authority of Ireland (SEAI). This programme saw various upgrade works to a number of communal heating sites (25 in total), the majority of which were a combination of Senior Citizen Complexes and Homeless sites. The energy savings from this programme is estimated to be in excess of 845Mwh per annum.</p> <p>A boiler replacement programme replacing old inefficient boilers with high energy efficiency boilers and temperature controls including a fully inclusive 10-year warranty continued in 2019 with 1,058 boilers replaced for the year. Dublin City Council is endeavouring to service our entire domestic boiler stock on an annual basis as best practice to comply with I.S.813 which will increase the efficiency of our boilers and further reduce carbon footprint.</p> <p>Over 700 of the properties refurbished under the Voids and Acquisitions Refurbishment Programmes received significant energy upgrades in 2019, part funded through the D/HPLGs “Returning Vacant properties to Productive Use” programme which has part-funded over 3,000 refurbishments since 2014.</p>
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<p><b><u>Goal 3</u></b> <b><i>To address the needs of people experiencing homelessness and improve housing services</i></b></p>	
<p><b><i>Objective</i></b></p>	<p><b><i>Progress</i></b></p>
<p>Fully implement the objectives of the action plan for Dublin 2014 – 2016 Sustaining the Pathway to Home</p>	<p>Approximately €172M was expended by the Dublin Regional Homeless Executive (DRHE) on behalf of the 4 Dublin Local Authorities and the DHPLG for homeless services in 2019, including provision of emergency accommodation and long term units, central placement service, support services, integrated service provision, research, the national Pathway Accommodation and Support System (PASS) system and homeless prevention.</p>
<p>Increase the provision of housing units with support as required</p>	<p>In 2019 a total of 3,449 tenancies were created for families (2,146) and singles (1,303) experiencing homelessness through social housing allocations and HAP.</p>
<p>Deliver preventative support services to stop the reoccurrence of homeless episodes</p>	<p>In 2019 1,737 households (1,009 families and 728 singles) were prevented from entering homelessness through the creation of new tenancies.</p>
<p>Ensure the housing, health, and welfare needs of the homeless are met</p>	<p>The Hugh Lane Gallery’s collaboration with the City of Dublin Education and Training Board (CDETb) Foundations Project (an initiative for people using homeless services) continued in</p>

	<p>2019, with 11 workshops taking place in July, August, October and November.</p> <p>'A Space to Create' publication documents the art work made by children, and was launched at the Hugh Lane Gallery by the Lord Mayor on 21 May 2019</p>
Simplify and speed up the exit from emergency accommodation	In 2019 1,712 households (1,137 families and 575 singles) exited emergency accommodation to tenancies.
Eliminate the need for people to sleep rough	<p>The official rough sleeper count for the Dublin region in Winter 2019 was 90 individuals, the lowest figure since Winter 2012. A Street Outreach Service, which operates 365 days a year from morning until 1am, assertively engages with people sleeping rough across the Dublin region and supports them into temporary accommodation.</p> <p>The Dublin Region Housing First service housed 123 homeless individuals, bringing the number currently housed to 292, and the total since the service commenced to 366. The housing retention rate is 90%. A steady supply of one-bed properties is need to maintain this momentum.</p> <p>The full implementation of the Housing First National Implementation Plan is ongoing, with Housing First services commencing in the eight homeless regions outside Dublin. These services housed 49 individuals, bringing the national Housing First total to 341.</p>

<p><b><u>Goal 4</u></b>  <b><i>To deliver improved quality of life and social inclusion throughout the City by providing sustainable neighbourhoods, supported by a range of services and connected by good public transport and green infrastructure.</i></b></p>	
<b>Objective</b>	<b>Progress</b>
Provide a new City Development Plan for 2016-2022, with policies and standards to achieve sustainable neighbourhoods	<p>The City Development Plan 2016-2022 was adopted by the City Council and is now in place.</p> <p>The policies and objectives contained in the Plan form a vital part of assessing planning applications, informing advice given to the public, An Bord Pleanála and others; and inform the work programme of the Planning Department with regard to Local Area Plans, Studies and other initiatives.</p> <p>The vision framing the Plan aims for sustainable city living, defined by three key principles of :</p> <p>(1) compact, quality, green connected city;  (2) a prosperous, enterprising creative city and  (3) creating sustainable neighbourhoods and communities.  These three principles inform all policies and objectives contained in the Plan.</p>
Ensure that the Development Plan and Local plans are delivered through a quality responsive Development Management System	In 2019, 2,942 valid applications were submitted to the Planning Authority, representing a 4.3% increase from 2018. This does not include Strategic Housing Development applications.
Expedite initiatives, such as the Housing Taskforce and the Vacant Land Survey, to bring forward the supply of	The Planning Department continues to work closely and successfully with the other Dublin Authorities and the DHPLG to monitor and report on housing lands within the City.

<p>residentially and commercially zoned and serviced lands</p>	<p>Quarterly updates are given to the Housing Taskforce on housing permissions and commencements, which this year show three consecutive quarters of growth in both permissions and construction.</p> <p>The vacant land study was completed during the lifetime of the Corporate Plan and informed a legislative change which saw the introduction of the Vacant Sites levy.</p> <p>Dublin City Council has led the way in completing detailed assessments of vacant sites across the City and implementing the levy.</p>
<p>Initiate the best use of urban land through sustainable densities complemented by integrated green infrastructure</p>	<p>The Planning Department has continued to deliver on the goal of a compact green city through both the Development Management process of permitting high quality new development at appropriate densities balanced with new open space, and also through the preparation of local plans and masterplans for regeneration lands where key new and/or expanded green corridors and spaces are framed by sustainable housing and mixed use built forms.</p> <p>Such plans prepared over the lifetime of the Corporate Plan include the Parkwest &amp; Cherry Orchard Local Area Plan, the Ballymun Local Area Plan, Poolbeg West Strategic Development Zone (SDZ) as well as inputting on key Housing project sites including St. Michaels Estate, Oscar Traynor Road, Dolphin House, O'Devaney Gardens and others.</p> <p>The Planning Department also worked closely with other stakeholders in implementing existing plans that achieve this target, such as the Clongriffin/Belmayne Local Area Plan, Naas Road Local Area Plan, North Lotts &amp; Grand Canal Dock SDZ, Grangegorman SDZ, Liberties Local Area Plan and Ashtown/Pelletstown Local Area Plan.</p> <p>Work is under way in preparing further plans and masterplans including Finglas, Naas Road/Kylemore, Glasnevin (Dublin Industrial Estate) and work with Housing Department on a number of housing regeneration projects, all of which will be framed on achieving sustainable densities for the City balanced with high quality green infrastructure.</p>
<p>Improve the connections between the established and new parts of the city through the creation of high quality, easy to read, public realm</p>	<p>The Public Realm Strategy continues to be implemented. Plans for enhancing the public realm at College Green were lodged with An Bord Pleanála in May 2017. An Bord Pleanála refused planning approval in October 2018. Revised plans are being prepared for a Civic Plaza at College Green with ancillary traffic management measures, taking account of the An Bord Pleanála decision and it is proposed to submit a new planning application to An Bord Pleanála in 2020.</p> <p>The Heart of the City, Public Realm Masterplan for the City Core was published in 2016 and phase 1 projects are progressing. Part 8 proposals for Liffey Street were approved in 2019.</p> <p>Construction of linear park at Sheriff Street under way.</p> <p>Connections to Bull Island through the provision of the missing link of the Sutton to Sandycove (StoS) in Clontarf were completed.</p>

**Goal 5*****To support independent living for all for all sectors of society***

<b>Objective</b>	<b>Progress</b>
Implement the National Disability Strategy	<p>A Multi-Agency Operations Group was established in February 2016, to be the key driver in the planning, design and allocation of accommodation for people with disabilities.</p> <p>A commitment to allocate a minimum of 5% of DCC's allocations to people with a disability was agreed. In 2019, 214 allocations were made to applicants with disabilities, which represents 10% of the overall number of allocations made from the Housing Waiting List and Transfer List.</p>
Increase the supply of adapted and extended units for persons with disabilities	<p>In 2019, Housing and Community Services continued with the programme of adapted and extended Social Housing Units for persons with mobility and accessibility needs</p> <p>The following improvements were made:</p> <ul style="list-style-type: none"><li>• 35 Ramps installed</li><li>• 37 Stair Lifts installed;</li><li>• 141 Bathroom Adaptations,</li><li>• 15 extensions</li><li>• 247 minor adaptations.</li></ul>
Support those moving from congregated and residential settings to live independently	<p>A Multi-agency Operations Group established in February 2016, to support the process of moving people from Congregated Settings.</p> <p>The City Council provides assistance to the Health Service Executive (HSE) and Approved Housing Bodies as required.</p>
Provide appropriate units for senior Citizens	<p>In 2019 a total of 281 Senior Citizen units were refurbished, improving the quality of accommodation and providing enhanced accessibility.</p>
Continue to grant aid residents in private homes	<p>In 2019 there were a total of 1,127 grants paid out to a value of €8,671,048.54</p> <p>A further 507 applications were approved to the value of €4,405,963</p> <p>Dublin City Council Home Grants Section administers a number of grant options to assist persons in carrying out reasonable necessary works to their homes to accommodate People with Disabilities and Older Persons.</p>

**Goal 6 To promote healthy living and the recreational use of Dublin’s unique natural amenities while protecting the environment and building resilience to cope with climate change.**

<b>Objective</b>	<b>Progress</b>
<p>Use Development management and other mechanisms to extend the green network linking Open spaces and existing linear spaces in the City to provide for healthy living, biodiversity and resilience</p>	<p>The Planning Department continues to use opportunities presented through development management to augment the green network of the City. Key sites along both major and minor rivers plus areas along the Canals and the coast have provided the City with new green space that will cater for Sustainable Urban Drainage Systems (SUDS), increase biodiversity and give additional new green space for the citizens and visitors of the City,. Examples include the former Smurfit site in Clonskeagh and the Carriglea Industrial site on the Naas Road.</p> <p>Parks and Landscaping Services continued to maintain all parks / open spaces under their remit in 2019 and expanded the Greening Strategy for the City. The Liberties Greening improvements were completed at Cornmarket and High Street.</p> <p>A ‘Greening Plan’ for the North East Inner City was published and in part constructed in 2019.</p> <p>A ‘Greening Plan’ for Stoneybatter was also initiated in 2019 with extensive public consultation.</p> <p>Both these plans will be implemented over the next number of years.</p>
<p>Cater, as far as possible for the demand for sports and recreational facilities for all age groups within neighbourhoods</p>	<p>In 2019 Sports and Recreation offered and delivered an extensive range of activities and programmes for all age groups. These offer sporting, recreational and wellbeing opportunities. Along with 19 Sports Officers, 27 Co-funded Sports Officers including specific Football For all and Women’s Development Officers in Football and Rugby, Dublin City Council also recruited 2 Social Inclusion and Integration Officers (SIIO) to encourage greater use of our facilities and participation in our programmes through specific training to staff and provision of precise programmes for people with disabilities.</p> <p>Dublin City Council hosted its first multi –sport ADHD summer camp in the Ballybough centre.</p> <p>Sportsfest 2019, Dublin City Council’s annual flagship initiative, was held to coincide with European Week Of Sport (Sept 23<sup>rd</sup> – 29<sup>th</sup>) with 7 Flagship events and 125 activities across 80 locations in the city to encourage and inspire everyone to become more physically active. The festival was augmented by the “This is my Dublin” campaign which told the stories of groups and individuals who have come to Dublin City Council Sport &amp; Recreation programmes and initiatives.</p> <p>Approximately 4,000 people took part in Sportsfest in 2019 which was made possible working in conjunction with over 30 partners/supporters.</p> <p>Sportfest also included some of Dublin City Council’s annual events such as Great Dublin Bike Ride, Parkrun, Junior Parkrun and the Dublin GAA Homecoming at Merrion Square.</p>

<p>Further enhance Dublin Bay as a resource for wildlife, recreation, and natural amenity with economic spinoffs, including Bull Island, the Poolbeg Peninsula and the environs</p>	<p>The City Council continues to deliver on the objectives of the Dublin Bay UNESCO Biosphere project, the Conservation and Research Strategy of which in 2019 included:</p> <ul style="list-style-type: none"> <li>• The delivery of educational and awareness activities and events such as World Wetlands Day.</li> <li>• A continuation of the Dublin Bay Cruise/Biosphere Discovery Tours.</li> </ul> <p>Plans for the design of the UNESCO Dublin Bay Discovery Centre were advanced with public consultations held and design plans developed during 2019.</p>
<p>Extend the recreational, amenity, cycling and walking potential of Dublin's rivers and canals</p>	<p>During 2019 Parks and Landscaping Services continued to work in conjunction with the Environment and Transportation Department on the policy for the design, development and management of Greenways.</p> <p>Policies/objectives in the Development Plan and Local Area Plans (LAPs)/Strategic Development Zones (SDZs) to extend the 'linear parks' along the city's rivers. Campshires included in the SDZ public realm plan.</p> <p>Part 8 for new cycle and pedestrian route along the banks of the Royal Canal. - Detailed design has been completed for Phase 2 and Phase 3 of the Royal Canal Scheme and both are now at the stage where construction of phase 2 scheduled for completion in Q2 2020. Construction for Phases 3 and 4 to start in Q3 2020</p> <p>Route selection for Dodder Greenway complete - Detailed design to commence in Q2 2020. Construction of Herbert Park to Donnybrook link to commence in Q2 2020.</p> <p>Option selection for Liffey Cycle Route complete. Scope definition of final scheme scheduled for completion in 2020.</p> <p>Actions included in the Transport section of the Climate Change Action plan will assist in achieving this objective</p>
<p>Extend Sustainable Urban Drainage Systems (SUDS) as opportunities arise throughout the City</p>	<p>Parks and Landscape Services continued liaising with the flood protection office to progress best practice in SUDS.</p> <p>The implementation of Parks 'Greening Plans' contributed to SUDS in 2019.</p> <p>During 2019, Water Framework Directive (WFD) / Surface Water Divisions continued to report on all Planning Applications and advise the Planning Department on the appropriate decisions to ensure the implementation of DCC policies in relation to nature based surface water retention measures (NWRMs) (also known as SUDS)</p> <p>WFD / Surface Water Divisions continued to work with colleagues in Housing and Parks to implement NWRM solutions across all DCC owned housing sites.</p> <p>The WFD / Surface Water Divisions continued to focus on the inclusion of appropriate NWRMs in all public realm projects. The Divisions were instrumental in DCC joining with the UK River Restoration Centre to move towards greener approach to flood defence works and to assist in the restoration of rivers to "good" status as required by the WFD.</p> <p>WFD / Surface Water Divisions are working on the</p>

	<p>implementation of the relevant parts of the DCC Climate Change Action Plan 2019 to 2024. This included the successful submission by DCC to “Climathon” in relation to NWRMs</p> <p>Mobility projects such as Clontarf to City Centre Scheme and Suffolk Street are being designed to incorporate SUDS.</p> <p>The Inclusion of specific actions in relation to SUDS in the Climate Change Action Plans across the 4 Dublin Local Authorities will assist in implementing this objective.</p>
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<p><b><u>Goal 7</u></b>  <b><i>To develop engaged and active communities in the promotion of social inclusion and healthy living.</i></b></p>	
<p><b><i>Objective</i></b></p>	<p><b><i>Progress</i></b></p>
<p>Further develop social capital, active citizenship in city communities through the Public Partnership Network, The Local Community &amp; Economic Plan (LECP) and other measures</p>	<p>Dublin City Public Participation Network (PPN) consists of a secretariat of 7 members from the 3 pillars. The Secretariat officially met on 14 occasions during 2019 and organised 1 Plenary session. DCC PPN hosted a community gathering in February and had exhibition stands at LoveD8 event and Social Inclusion Week launch.</p> <p>The PPN developed and ratified their constitution in September 2019 and elected 13 members onto 7 SPC's with representatives from the 3 pillars.</p> <p>The PPN acquired 10 representatives to sit on 6 JPC's and 3 representatives for LCDC in 2019.</p> <p>11 Disability Thematic Group meetings and 2 Environmental Linkage Group meetings were facilitated during the year.</p> <p>The PPN facilitated a number of Public Consultations with DCC Departments throughout the year.</p> <p>A briefing on the Dublin City Local Economic and Community Plan was held in Q3, 2019. The socio- economic profiles developed for the LECP were updated and formed part of the briefing to the group of invited stakeholders to the LECP process. The findings of the Your Dublin Your Voice survey designed to ask questions relating to a number of the high level goals of the LECP were also presented. The Chairs of the Economic Development and Enterprise Strategic Policy Committee and the Local Community Development Committee (LCDC) hosted this event.</p> <p><b>Your Dublin Your Voice</b>  The Economic Development Unit managed the Your Dublin Your Voice research panel and carried out four surveys in 2019.</p> <p>The first survey was designed to inform the Digital policy developed by Dublin City Council. The second was carried out in relation to a European project that the Traffic Division were participating in. The third asked questions relating to the new Corporate Plan and the fourth related to the LECP plan. The findings of the surveys helped to inform policy and the development of corporate plans.</p>

	<p>There are over 3,700 people registered on the Your Dublin Your Voice panel and further work was carried out to promote the panel to achieve new sign ups.</p> <p>The findings of the surveys were presented to the Economic Development and Enterprise Strategic Policy Committee and disseminated to a range of other internal and external stakeholders.</p>
<p>Support the inclusion of community participation in safety and security at local level</p>	<p>Dublin Fire Brigade (DFB) initiate and maintain several Community Safety and Engagement Interventions, which serve to both enhance public safety awareness and continued excellent community relations.</p> <p>Community Fire Safety is carried out across all sections of DFB, with different initiatives and programmes implemented throughout the community.</p> <p>Some of these initiatives, which have reached out to several thousand members of our community include:</p> <ul style="list-style-type: none"> <li>• Save a Life Saturday where community CPR is taught by Firefighter/Paramedics</li> <li>• Community Station Open Days</li> <li>• Working with the Council Officials, An Garda and the RSA in increasing awareness in road safety for cyclists</li> <li>• Community Festivals and Open Days</li> <li>• Frontline Emergency Services of Ireland Forum Displays</li> <li>• Construction Federation Safety Events</li> <li>• Numerous charitable events supported where safety information is imparted</li> <li>• Continual Social Media life-safety posts</li> <li>• Station Visits organised through local community groups</li> <li>• Fire Station Open Days held at Rathfarnham and Phibsboro approximately 5,000 visitors at both.</li> <li>• Community Fire Safety campaigns – Halloween, Christmas, New Year’s Eve, Smoke Alarm Initiative, Message in a Bottle, Fire Safety for Kids, Fire Safety Art Competition, School visits</li> <li>• 2019 Be Safe, Stay Safe Halloween programme reached 1,923</li> <li>• General distribution of fire safety information in the Community using all means of communication i.e. social media, schools, local community centres / projects, media, area offices etc.</li> <li>• Traveller site fire safety education and inspections</li> <li>• Schools Programme which included 7,970 students</li> </ul>
<p>Review the strategic framework on integration “Towards Integration”</p>	<p>The Social Inclusion Section implemented key aspects of the DCC Integration Strategy 2016-2020. Initiatives included :</p> <ul style="list-style-type: none"> <li>• Migrant voter registration campaign.</li> <li>• Migrant entrepreneur event in conjunction with the Local Enterprise Office.</li> <li>• Continued to support the Intercultural Language Service for Migrants</li> <li>• Supported Intercultural events and activities</li> <li>• Developed an anti-racism and Intercultural training for front line Housing staff</li> </ul>

<p>Participate with the relevant other statutory agencies in delivering the National Strategy for children and young people</p>	<p>The Sports and Recreation Section worked with the Department of Children and Youth Affairs and the City of Dublin Education and Training Board through the Young Persons Facilities and Services Fund.</p> <p>The Hugh Lane Gallery's Zoom@HughLaneGallery city-wide project for primary schools is supported by Dublin City Council and the Creative Ireland programme and reflects the pillar of enabling the creativity every child. Zoom@HughLaneGallery saw 26 schools over the 5 areas of DCC and over 800 children participating. Ratio of DEIS (Delivering Equality of Opportunity in Schools) to non-DEIS was 4:1. A short, vibrant animated film of artwork made during Phase I of Zoom@HughLaneGallery was launched in Dec 2019.</p>
<p>Manage social inclusion policies and protocols through the City Council's network of area offices</p>	<p>Social Inclusion Celebrations took place over a week long period in 2019 and began on 28<sup>th</sup> September.</p> <p>Over 90 events and activities took place in communities throughout the city during this week which were organised and delivered by: Community groups themselves (including migrant led groups and people with disabilities), Libraries, Hugh Lane Gallery, Sports and Wellbeing Partnership, Local Enterprise Office (LEO) Office and Dublin City Council's Senior Community Development Officers and Social Inclusion Unit. The programme included some of the following events:</p> <ul style="list-style-type: none"> <li>• Screening of the premier of the Suffragette Hat Stories.</li> <li>• Mindfulness Retreat Day in the Capuchin Day Centre.</li> <li>• Start-up Business event in the Wood Quay Venue.</li> <li>• Rising Voices Dementia Choir in the North West area.</li> <li>• Social afternoon tea dances &amp; evening dances.</li> <li>• Rowing on the Liffey &amp; Holistic Therapies.</li> <li>• Sports &amp; Wellbeing event including sielbleu light aerobics.</li> <li>• The BABYBE Project in South Central Area</li> <li>• Intercultural story telling in the Ballybough Community Centre.</li> <li>• Various groups throughout the city held the following events: Quiz/ Scrabble/Whist/Pottery/Chair yoga and art.</li> </ul> <p>The "Lets Walk and Talk" series continued in 2019 with 23 specialist walks including Social Inclusion week special with Pat Liddy, The Irish War of Independence, Blessington Basin Park, Docklands Tour &amp; Iveagh Gardens, and weekly walks in English, Irish, Spanish and French.</p> <p>The Social Inclusion Unit in line with its obligations in the Integration Strategy the Traveller and Roma Strategy and the Disability Strategy, funded and supported programmes and activities related to these areas over the year, some examples of this are:</p> <ul style="list-style-type: none"> <li>• The Dublin City Interfaith Forum in their ongoing activity and their MEASC Festival.</li> <li>• The World anti-bullying forum 2019, in association with Dublin City University Education Trust.</li> <li>• Anti-racism campaign run by the National Transport Authority.</li> <li>• Travellers Men Group.</li> <li>• Sail Training Ireland for youth development.</li> <li>• The CCPT T/A The Media Co-op.</li> </ul>

# The Place to Be

***For visitors, business people and our citizens, the Council's ambition is that Dublin delivers the very best of infrastructure, facilities and events while nurturing our heritage and traditions with the ambition of continuing to be the preferred city in Europe.***

<b>Goal 1</b>	
<b><i>To promote tourism, sport and recreation and attract, manage and support major events and a range of activities for the City.</i></b>	
<b><i>Objective</i></b>	<b><i>Progress</i></b>
Work with tourism organisations to promote Dublin City as a major tourist attraction	<p>Dublin City Council has a strategic partnership with Fáilte Ireland to promote Dublin City for tourism. This involves support for major festivals to animate the city and forward planning in relation to visitor orientation and visitor experience development plans for the docklands and the coast.</p> <p>Dublin City Council's partnership with Fáilte Ireland on the delivery of major events and festivals, such as New Year's Eve continued during 2019.</p> <p>The tourism offering of these festivals continues to grow, with both St. Patrick's Festival and Bram Stoker Festival reaching the last five in the Best Festival /Event Experience at the 2019 Irish Tourism Industry Awards, with the St. Patrick's Festival winning the award.</p> <p>Winter Lights 2019 placed Dublin City among the other renowned international cities of light, while providing all citizens with an opportunity to enjoy the City, at a time of their choice. This project saw the creation of a unique illumination series around 14 of the City's most well-known buildings and landmarks, as part of a wider Christmas celebration. New landmarks included Christchurch Cathedral and Smithfield Square. During 2019 Dublin City Council Events Unit in association with Dublin City Council Culture Company engaged with local community groups to design projections on Civic Offices, Hugh Lane Gallery and Samuel Beckett Bridge.</p> <p>Christmas Market - Dublin City Council in partnership with the Office of Public Works supported a "Christmas at the Castle" the market in Dublin Castle which attracted a footfall of approx. 275,000 visitors over 11 days.</p> <p>Some of the other supported events in 2019 that delivered economic and tourism benefits for the City included:</p> <ul style="list-style-type: none"> <li>• Tradfest</li> <li>• Dublin Pride</li> <li>• Battle for the Bay</li> <li>• Women's Mini Marathon</li> <li>• Dublin Marathon</li> <li>• Rock N'Roll Marathon</li> <li>• Bram Stoker Festival</li> </ul>
Support and facilitate an integrated programme of arts development, cultural festivals and events	<p>The Climate Action Regional Office (CARO) office has liaised with the DCC Events, Waste and Litter units to include specific actions in the Climate Change Action Plan for DCC in relation to more sustainable cultural festivals and events i.e. use of single use plastics etc</p> <p>Listed below are some of the programmes and projects that were delivered by the Arts Office in 2019:</p> <ul style="list-style-type: none"> <li>• Urban Regeneration Development Fund (URDF) to develop artist's workspaces. Appointment of Consultants to conduct Feasibility Study on two sites in Dublin 8.</li> <li>• Culture Night 2019 had approx. 400,000 people visiting museums, galleries, historic houses, artists' studios and</li> </ul>

cultural centres

- International Literature Festival Dublin (ILFD) 2019 had over 100 writers and events. As well as the week in May, the festival now has a series of “off the page events” throughout the year
- Opera in the Open – 4 events, Chinese New Year’s Festival, Musictown Festival
- The LAB 4 studio rehearsal spaces, open 7 days a week approx. 2000 people per month
- 32 Artists exhibited in the Lab Gallery
- Street Art Forum met with a
- group of professional street artists to discuss cooperation with DCC
- Artists Residences: St. Patrick’s Lodge, 6 and 7 Albert Cottages and 9 Wooden Buildings. 17 x artists & artistic companies accommodated
- Incubation space Units 3 & 4 James Joyce Street
- €530,000 paid in Arts Grants
- €20,000 in Bursaries paid
- €300,000 in Artist and Arts Organisations programmes
- 2019 Erasmus + Programme After 2 years between Ireland & 5 European countries, 2,813 x pupils have received 664 Visual Thinking Strategies teaching sessions across 24 European schools & institutions
- Public Art: The sculpture of Luke Kelly by Vera Klute on Guild Street and statue of Luke Kelly by John Coll on South King Street were unveiled by President Michael D Higgins on the 30<sup>th</sup> January 2019.

2019 saw the highest visitor numbers to Hugh Lane Gallery in 10 years, 174,629 people visited.

The Hugh Lane Gallery Exhibitions during 2019:

- Mark Dion, *Our Plundered Planet*  
4 April – 1 September 2019  
The first museum exhibition by Mark Dion in Ireland.
- Kennedy Browne, *The Redaction Trilogy*  
24 October 2019 – 26 January 2020  
The first solo museum exhibition in Ireland by collaborative duo Kennedy Browne (Gareth Kennedy and Sarah Browne).

The Hugh Lane Gallery has an extensive and imaginative education programme for children and adults. During 2019, the following education programmes took place:

- Zoom@HughlaneGallery our city-wide project with 26 schools over the 5 areas of DCC and over 800 children participating.
- 133 art talks/lectures were held including Coffee Conversations, Peoples College, Basic Talks, Culture Clubs, Our Plundered Planet Study Morning; Kennedy Browne Digital Self-Defence and art history series with 2,183 participants
- 314 guided tours were delivered with 6,280 participants and facilitated 131 pre-arranged self-guided tours of the gallery with 1,965 participants.
- New programmes for teens included visit to the Gallery by 11 members of Comhairle na nÓg for discussion on programmes for teens, two week portfolio taster course for 14-17 year olds;
- Curious Creatures project with 50 young people from Sphere 17, Darndale and Beneavin’s, Finglas; Teen

Culture Club Oct-Dec 5 x workshops with Swan Youth Centre, Beneavin's Finglas, Larkin Community College, Ballymun Youth Reach with 126 participants.

- 17 adult art courses in a variety of media including printmaking/drawing/sculpture/sketchbook including courses of 4,5, and 8 weeks duration with 147 participants
- 1 x 16 week Portfolio preparation course
- 82 artist-led workshops for families with 1053 participants; 11 artist-led art workshops with children in Foundations Project for homeless families; 4 x Early Years workshops with Hillstreet Family Resource Centre; 1 workshop with Solas Project.
- New En Plein-Air initiatives- Art into Nature sketching for children and adults in streets in vicinity of the Gallery in tandem with the Festival of Curiosity; Hugh Lane Drawing in the City artist-led workshops for families in College Green for over 160 participants.
- 1,189 visitors on Culture Night with programme of art workshops, talks, film screening, electro pop and more.
- 2 education publications produced: A Space to Create celebrating work by children in temporary accommodation; Traveller Collection at the Hugh Lane Gallery-outcomes from artist Seamus Nolan's CAPP commission.
- 6 Wonder Club Permission to Wonder VTS public tours
- The Gallery also participated in Chinese New Year Festival, Winter Lights Festival, Silk Road Film Festival, Bealtaine, Festival of Curiosity, One City One Book, Heritage Week, IAF Open House, International Women's Day, Science Week, National Drawing Day, Culture Night, World Philosophy Day and Citywide Reading Campaign.

#### Dublin City Culture Company

During 2019 the Dublin City Council Culture Company developed a five-year strategy identifying five goals, ENGAGE, EXPERIMENT, LEARN, SHARE, and EMBED to increase cultural participation throughout Dublin.

THE NATIONAL NEIGHBOURHOOD 2019 worked with 26 community groups and 26 artists, one orchestra in 10 Neighbourhoods.

#### 14 HENRIETTA STREET, Tenement Museum

This visitor attraction welcomed over 33,000 visitors in its first year in operation (Sept 2018 – Sept 2019).

Your Tenement Memories – 16 memory collection events took place across the City capturing real memories of Tenement Life from 128 people which have been recorded and are part of the museum's official collection.

#### CULTURE CLUB

Is a series of hosted talks and tours that introduce and encourage people to connect with cultural spaces in the city. In 2019 the culture club welcomed 1,615 new audience members and hosted 117 events.

	<p><b>CULTURE NEAR YOU</b>  In 2019 Culture Near You was completed and launched. This is an online map and a dynamic database that highlights where culture happens and the people who make it happen, as well as featuring local stories and tips to tell you more about the City's Neighbourhoods. It helps make cultural buildings, organisations and networks more visible and easier to find.</p>
<p>Actively bid for and seek out major events for the City.</p>	<p>Dublin City Council in partnership with the Football Association of Ireland (FAI), with full support of National Government, submitted a successful bid (in 2014) for Dublin to be a co-host of the Union of European Football Associations (UEFA) Euro 2020.</p> <p>Preparations and planning got underway in 2019 to ensure that the four matches due to take place in June 2020 at the Aviva Stadium will be the largest sporting event to take place in Ireland to date. The economic impact of hosting the event is estimated to be in excess of €100m.</p> <p>Recruitment commenced for approximately 470 volunteers. To date over 60 different nationalities are represented.</p> <p>A Fanzone and a Football Village were identified and a draft management plan has been developed. Meetings took place with local residents groups and interested parties in November 2019.</p> <p>Dublin City Council successfully hosted Velo-city 2019 International Cycling Conference in the Convention Centre, Dublin from the 25 to 28 June 2019.</p> <p>Velo-city is an annual global cycling summit that seeks to improve the policies, planning and provision of all aspects of cycling and is seen as the number one forum for the exchange of international cycling expertise and best practice.</p> <p>Velo-city Dublin was a particular success, attracting the third largest ever Velo-city attendance including a large Irish delegation from all levels of government, cycling advocacy and community groups, academics, and industry personnel.</p> <p>Specific sessions delivered by Dublin City Council staff in areas such as bike parking, city centre developments, and the environment and ecology, were heavily oversubscribed. There was a strong focus on community engagement in the lead up and throughout the conference via city branding, arts and sports projects and the Mass Cycle Parade. Important contributions across all Council departments was a huge factor in ensuring the success of the event.</p> <p>We look forward to Velo-city 2019 continuing to be a valuable springboard for the next phase of the development of cycling in Dublin and positively contributing to the debate and design of an active mobility future for all in the city.</p>
<p>Create a new City sports and wellbeing partnership</p>	<p>The Dublin City Sports and Wellbeing Partnership (DCSWP) has been in existence since late 2015. The Strategy was adopted from 2017. The Dublin City Sports and Wellbeing Partnership Advisory Board meet every second month.</p> <p><b>2019 HIGHLIGHTS</b>  <i>Lord Mayor 5 Alive Challenge:</i> 2019 was the seventh year of the challenge, which consists of 5 races from the Dublin race calendar, approximately 5km in distance. LM 5 Alive</p>

commenced on 1<sup>st</sup> January and finishing at the end of March. Over 400 people participated the majority of whom were new to running.

*Change for Life:* is an 8 week programme running annually since 2013, designed to support people to become more physically active on a regular basis and adopt a healthier diet. In 2019 the programme expanded significantly with Healthy Ireland funding with approximately 1,000 participants across the city.

*Champions Day:* 2 multi-sports days for 200 adults with intellectual disabilities.

*Older Adult Sports Day:* 400 participants enjoyed a variety of sports and activities at Dublin City University (DCU).

*OTAGO Strength & Balance Programme for Older Adults:* Pioneering programme aimed at older adults who are at risk of falling. Rolled out in 5 locations across the city in partnership with the HSE, with 10 participants in each (Maximum number). OTAGO won the Active Living Category of the prestigious Affinity Awards in 2019.

*GAGA Day:* 'Get All Girls Active' (GAGA) Day consisted of approximately 120 activities, across 55 locations in the city, with over 6,000 participants.

*Canal Splash 2019 @ Grand Canal Dock:* Over 150 people of all ages participated in the event, which saw them take part in paddle boarding, water polo and snorkelling. The event was part of the Ballyfermot Summer Festival and was organised in partnership with the Ballyfermot Youth Adventure Centre.  
*Free Yoga in the Park:* DCSWP, in partnership with Camile Thai Restaurants, ran free yoga sessions in St Anne's Parks, Bushy Park and Merrion Square during the summer. One session per week in each park was delivered with approximately 8,000 participants over the course of the initiative.

*Go For Life Games:* is an initiative funded by Sport Ireland and the Health Service Executive. The Dublin City Sport & Wellbeing Partnership Sport Officers delivered a regional training for 8 weeks on the lead up to the national finals. In 2019 the Dublin team won the national finals, which was the first time in the 8 years since the programme began.

*Sport for Young People Small Grant Scheme:* is funded by Sport Ireland and administered by the Dublin City Sport & Wellbeing Partnership. In 2019, 100 clubs received a small grant of €550.00 each

*Marathon Kids:* an 8 week programme rolled out to 5<sup>th</sup> and 6<sup>th</sup> class primary school student who completed 4 running sessions per week in school time clocking up 25 miles. The final mile was completed at Morton Stadium. The programme was run across Dublin City, Fingal and South Dublin with over 80 schools and 6000 children taking part.

Develop and enhance relationships with other international cities.

The International Relations Unit continued to focus on current international relationships by strengthening ties with existing Sister Cities through mutually beneficial initiatives and cultural, educational and economic development exchanges.

Below some activities which took place during 2019:

#### Beijing (Twin City)

Following on from the Beijing Chinese Personnel Exchange Programme in 2018, the Deputy Lord Mayor led a small delegation from the Council on an official visit to Beijing Municipality. The local authorities of both Cities are actively involved in supporting enhanced collaboration between the two cities.

A delegation from Beijing Municipal Commission of Urban Management visited Dublin to meet with officials in the Environment & Transportation Department to learn about the management functions and systems of waste sorting and disposal and also the relevant policies, laws and regulations relating to waste management.

#### Dublin, Ohio, USA (Friendly Agreement)

The Mayor and Vice Mayor from Dublin, Ohio visited Dublin and met with the Lord Mayor, Chief Executive, Economic Development & Enterprise and Smart Dublin and Smart Docklands teams.

#### Inward Delegations:

International Relations managed a large number of requests from cities, embassies and government departments to host delegations in Dublin. Listed below some of the delegations welcomed to Dublin city during the year to meet with city leaders, officials and stakeholders to share knowledge and best practice on various aspects of life and business in Dublin: California, Beijing, Norway, Canada, Catalan, Columbia Dublin, Ohio, Glasgow City Council, Atlanta, Shanghai Seattle, Greece, Austria.

#### Lord Mayor International visits:

##### Berlin

The Lord Mayor was invited by the Governing Mayor of Berlin, Germany to be a guest at the official celebrations of the 30th Anniversary of the Peaceful Revolution and the Fall of the Berlin Wall.

##### London

The Lord Mayor was invited to attend the 8<sup>th</sup> EU Capital City Mayors Summit in London. The Mayors of 28 capital cities - home to 40 million people – signed a joint declaration to commit to doing all that they could to tackle inequality, address the climate crisis, and continue working in close co-operation to improve the lives of all our citizens

#### Business Tourism

As part of the City's mission to generate economic and business tourism benefits, a number of international conferences hosted in Dublin city also received support by way of a civic reception or the use of the City's outdoor advertising assets to assist with the promotion of the conference and to welcome the many delegates to Dublin.

#### European Networks

Dublin City Council is a member of EUROCITIES, which is a network of major European cities whose members are the elected local and municipal governments of major European cities. It brings together the local governments of over 140 of Europe's largest cities and over 45 partner cities, who between them govern 130 million citizens across 39 countries.

	<p>Hugh Lane Gallery:</p> <ul style="list-style-type: none"> <li>• Partnership with the National Gallery, London in relation to Sir Hugh Lane Bequest paintings.</li> <li>• Exhibition by Mark Dion, <i>Our Plundered Planet</i>, 4 April – 1 September 2019</li> <li>• Involved loan of artworks for the exhibition from The Liebelt Collection-Hamburg, Galerie Nagel Draxler-Cologne, IN SITU- Fabienne Lecrec-Paris and Tanya Bonakdar Gallery-New York.</li> <li>• This exhibition then travelled to Denmark's Esberg Museum.</li> <li>• As part of the Kennedy Browne Exhibition education programme, there was a film screening of <i>Order of Magnitude</i> by artist Ben Grosser (USA) with Q&amp;A. Grosser's film focused on Mark Zuckerberg, revealing his primary topics of focus, as tech CEO for Facebook.</li> <li>• Hugh Lane Gallery is a member of the Global Cultural District Network</li> <li>• Director of Hugh Lane Gallery presented a paper on Museum Culture and Irish Arts Practice, at the Unfold Art Xchange in Bahrain, in March 2019.</li> <li>• Overseas loans from the Hugh Lane Gallery collection in 2019 to: <ul style="list-style-type: none"> <li>○ Manchester City Art Gallery</li> <li>○ Musée d'Orsay, Paris</li> <li>○ Centre Pompidou, Paris</li> </ul> </li> </ul>
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<p><b><u>Goal 2</u></b>  <b><i>To achieve the right balance between nurturing the City's unique natural and built heritage and creating new places through quality urban design.</i></b></p>	
<p><b><i>Objective</i></b></p>	<p><b><i>Progress</i></b></p>
<p>Re-energise the North and South Georgian cores of the City, through the introduction of new and adaptable uses, which are sympathetic to the character of the area</p>	<p>The Council has set up an Active Land Management Unit to engage with owner/occupiers on an integrated basis. The South Georgian Townhouse Re-use Guideline Document issued in May 2019</p>
<p>Continue the expansion of the city centre area eastwards to the Docklands, and westwards through the arc from Grangegorman to the Heuston Quarter</p>	<p>Poolbeg West Planning Scheme now approved, including first phase infrastructure. Grangegorman Campus expanding in accordance with SDZ Scheme</p>
<p>Strengthen the radial streets of the city by new uses of upper floors, and infill development</p>	<p>The Living City Initiative, a tax incentive scheme to promote upper floor living continues to be implemented.</p>
<p>Extend the successful "Urban Village" model to create similar thriving centres in the new developing areas of the city</p>	<p>This objective is promoted through the Development Plan (Local Area Plans (LAP's) and Strategic Development and Regeneration Area (SDRA's)). Example of urban village renewal include Clongriffin, Cherry Orchard, Finglas and Ballymun.</p>
<p>Create a more fine tuned response to building height in relation to context and place making for the city</p>	<p>The DHPLG Guidelines are being implemented by Development Management. A review of Height in the North Lotts and Grand Canal Dock has been carried out and is with An Bord Pleanála. Building Height policy will be considered in the forthcoming Review of the City Development Plan 2022 - 2028</p>
<p>Promote the re-use of empty or under-used ground or</p>	<p>The Council has set up an Active Land Management Unit to engage with owner/occupier on an integrated basis. The South</p>

<p>upper floor space in the existing building stock by ensuring that issues relating to planning; fire safety; disabled access; heritage; conservation; commercial rates and environmental health are communicated in an integrated manner</p>	<p>Georgian Townhouse Re-use Guidance Document issued in May 2019.</p> <p>The Living City Initiative, a tax incentive scheme to promote upper floor living continues to be implemented.</p>
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<p><b><u>Goal 3</u></b>  <b><i>To develop and maintain the road, street and public domain network to the highest international standards whilst maintaining the integrity of the city's unique heritage.</i></b></p>	
<p><b>Objective</b></p>	<p><b>Progress</b></p>
<p>Target capital works towards enhancing the city's infrastructure and provide sufficient resources for major public domain works, optimising annual grant funding and allocating resources for maximum cost efficiency</p>	<p>Parks and Landscaping Services completed the capital projects below during 2019:</p> <p>Peace Park, Christchurch          Memorial for Children who died in 1916 Rising, St Audeons park.          New Playground at Kilbarrack          New Playground in Sean Moore Park, Sandymount.          NEIC Greening improvements on Dorset St (Drumcondra), James Joyce St., Store Street Plaza.          Liberties Greening improvements at Cornmarket, High Street.</p> <p>Environment and Transportation Department progressed the following initiatives:</p> <ul style="list-style-type: none"> <li>• Clontarf to City Centre scheme design complete, providing significant improvements to the urban spaces.</li> <li>• Fitzwilliam Scheme design complete, with provision of an urban space at Adelaide Road, including the provision of an art sculpture.</li> <li>• Suffolk Street converted into a car-free street.</li> <li>• Newcomen Pedestrian Bridge completed.</li> <li>• Over 4,000 on-street cycle parking provided, reducing the risk of bikes blocking footpaths</li> </ul> <p>Works are prioritised by senior management in the Capital Works Programme. Works are ongoing within the Grafton Street Quarter since 2013 funded by DCC Levies. Improvement works will be completed on Clarendon Street and Clarendon Row in 2020.</p> <p>Road Maintenance Services managed an investment of approximately €17 Million in contract works to enhance the city's road infrastructure. This resulted in approximately:</p> <ul style="list-style-type: none"> <li>• 23km of the city's road network being resurfaced and/or reconstructed.</li> <li>• 15km of the city's footpaths being repaired and/or reconstructed.</li> </ul> <p>The Grafton Street Quarter improvement works in 2019 included:</p> <ul style="list-style-type: none"> <li>• Chatham Street, Harry Street, Balfe Street, Chatham Lane and Swan Lane were all upgraded. Works included a bespoke design in front of the Westbury Hotel.</li> <li>• Construction of Clarendon Street commenced.</li> <li>• The Docklands Bridges progressed as follows:</li> <li>• Dodder Public Transport Bridge: Site Investigations complete and preliminary design progressed.</li> </ul>

- Blood Stoney Pedestrian & Cycling Bridge: Site Investigations complete and preliminary design progressed.
- Point Pedestrian & Cycling Bridge: Brief prepared for design consultant.
- Spencer Dock Pedestrian & Cycling Bridges: Part 8 complete.

Major road schemes:

- Belmayne Main Street: Preparation of Tender Documents to be completed in Q1 2020.
- Sillogue Infrastructure: Invitation to Tenders were issued in December 2019.
- Balbutcher Lane: Construction commenced in January 2020 and due to be finished in 2020.

Implementation of District Heating (DH) Project (Develop Business Strategy)

The Dublin District Heating System (DDHS) has progressed in 2019 with the following achievements:

- Obtained an allocation of up to €20million grant for the DDHS from the Government's Climate Action Plan, in November 2018. The Project Team are working with the Department of Communications, Climate Action and Environment (DCCAE) to secure this finance.
- Members of the Project Team worked with officials from Environment and Transportation Department (and others) on the District Heating Working Group. Resulting in this engagement, the Minister announced a public consultation on district heating in Ireland, which closes in late February 2020.
- Technical Advisor completed a report on 'Business Delivery Model Options and Engineering Review' of the project, and is currently carrying out preliminary design.
- Continued engagement with the City of Dublin Energy Management Agency (CODEMA), and the National Development Finance Agency (NDFA) as financial advisors.
- The project team are continuously engaging with the number of interested commercial parties, whom responded to a market interest E-tenders and OJEU notice in late 2018.
- A member of the Project Team presented the project at the first Irish District Energy Association conference in April.
- The governance of the project was reviewed and revised during the year and legal and technical advice procured.
- One report to the Environment Strategic Policy Committee (SPC).
- Liaison with crucial stakeholders such as Transport Infrastructure Ireland (TII) / Dublin Port Company / Dublin Smart Cities.

	<ul style="list-style-type: none"> <li>• Liaison with DCC projects such as Dodder Bridge, and the numerous Public Domain schemes.</li> <li>• Liaison with developers ensuring new developments are 'District Heating enabled'.</li> <li>• Funding successfully obtained as a project partner for the Geo-Urban project which aims to identify and assess the deep geothermal heat reserves under Dublin City. Currently processing the Geophysical data from survey works to prepare a 3D model of the subsurface strata of the project area.</li> </ul>
<p>Prioritise works to ensure best value maintenance for the city's infrastructure and to ensure the city's road, footpath and cycling network is maintained to the highest safety standard</p>	<p>Road Maintenance Services:</p> <ul style="list-style-type: none"> <li>• Resolved 9,200 customer service requests and enquiries.</li> <li>• Repaired/ made safe a total of 5,148 defects and hazards on the city's road, footpath and cycling network.</li> <li>• Repaired/ made safe a total of 494 critical (priority 1) defects/hazards on the City's road, footpath and cycling network within 24 hours of the defect/ hazard being recorded.</li> </ul> <p>Scour repair works were carried out on:</p> <ul style="list-style-type: none"> <li>• Spencer Dock Quay Wall</li> <li>• Ringsend Bridge</li> </ul> <p>Special Inspections were carried out on:</p> <ul style="list-style-type: none"> <li>• Matt Talbot Memorial Bridge</li> <li>• Butt Bridge</li> <li>• Ringsend Bridge</li> </ul> <p>Ongoing maintenance and repair works on other bridges included steel &amp; concrete repairs, parapet repairs, scour repairs, painting and removal of love-locks.</p> <p>Testing of decking materials to improve slip resistance on the Liffey Boardwalk has commenced and is continuing.</p> <p>Use of green infrastructure and SUDS to reduce pollution and flood risk to our city watercourses.</p>
<p>Significantly improve pedestrian and walking facilities in the city</p>	<p>The planned completion of Clarendon Street and Clarendon Row in 2020 will provide wider footpaths along most sections of the street to facilitate pedestrians and shoppers within the Grafton Street Quarter.</p> <p>The pedestrian network and walking facilities are continually improved through the development management (planning application) process whereby buildings are set back to widen footpaths, sites are designed to provide for increased permeability and pedestrian crossings are provided as part of new developments.</p> <p>The implementation of <i>The Heart of the City</i>, Public Realm Masterplan for the City Core is progressing. This aims to provide a more pedestrian friendly city core through the expansion of pedestrian space and routes.</p> <p>Road Maintenance Services repaired and/or reconstructed 15km of the city's footpaths.</p> <p>Temple Bar: Enabling works will commence in Q1 2020 and</p>

	<p>Main Contract Works will commence after Euro 2020.</p> <p>Francis Street: Invitation to Tender to be issued in Q1 2020.</p> <p>Castle Street: Scope of works, Design and Cost estimate are being reassessed in Q1 2020.</p>
<p>Introduce a Transportation Asset Management System (TAMS)</p>	<p>The TAMS System has continued to be used by various sections of the Environment and Transportation (E&amp;T) Department. The System was also rolled out within the Surface Water and Flood Risk Management section in 2019 for managing gully inspections and cleaning. The TAMS Support Unit continued to work in partnership with the E&amp;T Local IT Unit in supporting users, managing the System and implementing changes and upgrades as required.</p> <p>Road Maintenance Services used TAMS to record customer service requests, record defects/ hazards on the road network and to prioritise, record and manage workflow.</p> <ul style="list-style-type: none"> <li>• 15,459 customer service requests recorded;</li> <li>• Resolved 9,200 customer service requests and enquiries;</li> <li>• 7,085 defects/ hazards recorded and prioritised for repair;</li> <li>• 5,517 defects / hazards were repaired/made safe;</li> <li>• 494 critical (priority 1) defects/ hazards on the city's road, footpath and cycling network repaired/ made safe within 24hrs.</li> </ul>
<p>Manage and improve the city's street furniture service in a well-designed manner that enhances people's city experience.</p>	<p>Street furniture licences are granted in areas where sufficient space exists to accommodate tables and chairs etc. without impeding pedestrian flow. Compliance inspection hours have been extended.</p> <p>The Street Furniture Unit:</p> <ul style="list-style-type: none"> <li>• Currently has 186 Street Furniture Licences issued;</li> <li>• Issued 11 new Street Furniture Licences; in 2019</li> <li>• Refused 13 renewal applications due to breaches of licensing conditions</li> <li>• Inspected 1,235 premises.</li> <li>• Removed unlicensed street furniture from 8 locations</li> </ul> <p>Ad Board licences are granted in areas where sufficient space exists to accommodate an A1 sized board without impeding pedestrian flow.</p> <p>In 2019 The Ad Board/ Licensing Unit:</p> <ul style="list-style-type: none"> <li>• Issued approx. 800 information circulars.</li> <li>• Issued 596 official warning notices.</li> <li>• Seized 158 Ad Boards from 139 businesses.</li> <li>• Issued 1 Ad Board licence.</li> <li>• Received 8 licence applications.</li> <li>• Inspected 2,223 premises</li> </ul>
<p>Manage necessary road openings in a manner that minimises disruption to the city.</p>	<p>Ensure Roadworks control system continues to function effectively.</p> <p>All works by utilities on public roads require licensing by Dublin City Council.</p> <p>In the course of 2019 some 13,299 individual licences were</p>

	<p>granted by the Council subject to conditions. All sites were monitored by the Council's Roadworks Control Unit and appropriate action was taken where breaches of licence conditions occurred. This work is ongoing.</p> <p>Road Maintenance Services:</p> <ul style="list-style-type: none"> <li>• Permanently reinstated 1,500 utility openings in the road network; and</li> <li>• Carried out over 25,000 inspections of reinstatements carried out by Utilities in the road network.</li> </ul>
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<b><u>Goal 4</u></b> <b><i>To manage and promote City Parklands and support the development of biodiversity measures and projects.</i></b>	
<b><i>Objective</i></b>	<b><i>Progress</i></b>
Achieve best sustainable practice in the management of the natural environment, including city parks and open spaces	<p>In 2019 the Parks and Landscaping Services retained the Green Flag status in its five nominated Parks – Blessington Street Basin, Bushy Park, Markievicz Park, Poppintree Park and St. Anne's Park. The Green Flag is awarded in recognition of achieving quality standards for the sustainable management of Parks and recreation facilities. It promotes high horticultural and environmental standards and is a benchmark for excellence in Park management based on acknowledged international best practice. The award scheme is administered by An Taisce. Deriving from the Green Flag award St Anne's Park was also voted by the public as one of the best five Parks in the world which reflects the affinity of the local community for this Park.</p> <p>Herbicides were almost completely eliminated from general grounds maintenance works.</p>
Bring greater animation and attraction to parks in the City through events, markets and recreational activities	<p>Some of the events and activities that took place during 2019;</p> <ul style="list-style-type: none"> <li>• 457 Event and Activity applications received</li> <li>• 215 football pitches allocated to 96 clubs used for soccer, GAA and rugby</li> <li>• Six tearooms in operation with public toilets</li> <li>• Four markets operating in Merrion Square, The Red Stables, Herbert Park and Bushy Park.</li> <li>• Annual Rose Festival in St Anne's Park</li> </ul>
Proactively seek out opportunities to develop additional recreational and sporting facilities in the City	<p>DCC continued to implement grants for a number of projects under the Department of Transport, Tourism and Sports Capital programme.</p> <p><u>Sports Capital Programme 2018</u> The Sport and Recreation Section successfully applied for 9 grants under the Department of Transport, Tourism and Sports 2018 Sports Capital programme.</p>
Continue to implement the Biodiversity Plan	<p>Events, activities and studies carried out in 2019 included:</p> <ul style="list-style-type: none"> <li>• A City and coastline Otter survey</li> <li>• A rare flora and vegetation study of North Bull Island</li> <li>• Brent Geese monitoring programme with Exeter University</li> <li>• Pond restoration project with the Herpetological Society of Ireland</li> <li>• Native woodland and hedgerow study</li> <li>• Study of Algae in Dublin Bay with the National University of Ireland (NUI), Galway</li> <li>• World Wetlands Day</li> <li>• National Biodiversity Week &amp; Heritage Week</li> </ul>

<p>Develop messages and awareness to counter problems caused by anti-social behaviour and dog fouling in city parks</p>	<p>The City Parks Superintendent and members of his team sit on a sub-committee as part of the City's Joint Policing Committee to discuss and address issues of anti-social behaviour in DCC Parks.</p>
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<p><b><u>Goal 5</u></b>  <b><i>To maintain to the highest international standards and improve the quality of Dublin City's environment through the delivery of our services in a sustainable manner, recognising local, regional and national responsibilities and implications.</i></b></p>	
<p><b>Objective</b></p>	<p><b>Progress</b></p>
<p>Ensure a consistently high standard of cleanliness throughout the city comparable to the cleanest capitals in Europe</p>	<p>In 2019 The Waste Management Section introduced a street grading programme designed to ensure consistently high standards of cleaning are being delivered across the city. The programme assesses the standard of street cleaning operations and addresses issues through ongoing monitoring, assessment and feedback.</p> <p>A new fleet of large street sweepers was introduced to replace the existing fleet.</p> <p>A new electric sideloader and electric vans continue to be trialled in the city centre.</p> <p>A leaf composting project was trialled in a number of depots across the city, with the ultimate goal of diverting on street leaf collection in the city to composting. 1200 tonnes of leaves were diverted to compost as a result of this initiative.</p> <p>A recycling project was successfully initiated to ensure proper segregation of waste in City Council Housing Complexes. This project was rolled out across the South East Area Housing complexes in 2019 in conjunction with the Housing Department</p> <p>100 additional solar compactor bins have been introduced as part of a Smart Docklands project in the North and South Docklands areas.</p> <p>Upgrades of public litter bins in urban villages across the city is underway.</p> <p>In excess of 28,000 service requests were dealt with by Waste Management Services in 2019.</p> <p>4043 community clean ups were supported throughout the city. An increase of over 700 in comparison to 2018.</p> <p>1973 requests for bulky household waste removal services were completed in 2019 an increase of over 20% in comparison to 2018.</p> <p>400 bonfire stockpiling complaints were attended to and in conjunction with the parks and area departments over 410 tonnes of material was diverted from bonfires during Halloween response activities.</p> <p>The Team Dublin Clean Up became the Dublin Community Clean Up Day and was Dublin's largest clean up event running in all 4 Dublin Local Authorities and in conjunction with An Taisce, Local Authorities Waters Programme (LAWPRO) and waterways and canal volunteer groups.</p>

	<p>The Waste Management Services Department took part in the 2019 Anti-Dumping initiative funding area based initiatives in the South Central, Central, North Central and North West areas.</p> <p>348 entries were received into the city neighbourhoods awards.</p> <p>The Environmental Awareness Office delivered a range of initiatives aimed at improving the local environment and highlighting the issue of Climate Change. These included a pilot Deposit and Return Cup in Civic Offices, ReLove Fashion a sustainable fashion competition for Secondary Schools in the Eastern Midlands Region, and a number of initiatives aimed at reducing single use plastics.</p> <p>A series of Climate Action workshops were delivered for communities.</p> <p>A tidy towns seminar was delivered for tidy towns entrants across the city.</p> <p>New Waste Bye Laws were introduced to provide for a consistent national approach to the regulation of the storage, presentation and segregation of household and commercial waste.</p> <p>A new draft litter management plan for the city was presented to the SPC.</p>
<p>Improve access to environmental information and to raise environmental awareness among citizens through use of digital communication channels</p>	<p>The Air Quality Monitoring and Noise Control Unit continues to operate and support the Dublin City Council real-time noise monitoring website and associated twitter account which tweets ambient sound levels from its monitoring sites, on the hour every hour. Real time ambient sound levels can be accessed on this site, by the public. During 2019 work commenced on developing a combined ambient air and noise website which will be launched in early 2020</p> <p>Highlighted the Implementation of the Water Framework Directive and the Floods Directive to citizens.</p>
<p>Preserve and improve where necessary the water quality of our rivers and bathing areas</p>	<p>The Central Laboratory is accredited to test relevant environmental parameters (chemical and microbiological) in surface waters including routine and investigative monitoring of rivers and streams, licensed trade effluent discharges to waters and bathing waters. Water quality status reports are provided regularly for all sampling locations and we hold a large archive of historic data. During 2019, over 4,400 samples were tested for Dublin City Council including 2,500 samples from the Grand Canal Dock.</p> <p>The Central Laboratory participates in the Acclimatise Project with University College Dublin (UCD) which has European funding and aims to improve bathing water quality.</p> <p>A total of 184 complaints were received by the Water Pollution Section in 2019 and every one was investigated and closed off. The Pollution Control section monitors water quality of six rivers (Liffey, Dodder, Tolka, Camac, Poddle and Santry) by sampling each one on a monthly basis at various designated locations. Additional river sampling is carried out for the purpose of ongoing assessments under Water Framework Directive criteria.</p>

	<p>It also monitors bathing water quality at three designated bathing areas (Dollymount, Sandymount and Merrion Strand) by taking 20 samples at each beach during the bathing season, June to mid-September. It manages and responds to bathing water incidents when they arise, by notifying the public via the DCC and the Environmental Protection Agency (EPA) websites and by placing notices on beaches.</p> <p>As a further measure to protect quality of surface waters, around 7,000 domestic dwellings / commercial premises are inspected each year for drainage misconnections. It regulates the discharge of trade effluent direct to waters or via surface water sewers by issuing and monitoring discharge licences under the Water Pollution Acts.</p> <p>Highlight and co-ordinate implementation of the measures to bring all of our rivers, estuaries and coastal areas to good ecological status as required by the Water Framework and the National River Basin Management Plan.</p>
<p>Reduce the risk of flooding and respond appropriately and effectively to flooding incidents</p>	<p>Dublin City Council's Flood Advisory Group met on numerous occasions throughout 2019 to monitor forecasting systems, analyse and interpret the information from these systems to determine the potential impact of possible flood events and the level of flood warning required to be issued and advise on the implementation of an appropriate action plan.</p> <p>The Dublin City Rainfall System was further enhanced in 2019. To date there are 27 rain gauges, 6 weather stations, 3 trash screen cameras and 30 river, tide and sewer level gauges.</p> <p>Flood Alleviation Schemes as detailed in the Council's Capital Programmes 2017-2019 continued throughout 2019.</p> <p>Dublin City Council Direct Labour Crews continue to carry out small flood alleviation works and respond to coastal flooding and rainfall event.</p>
<p>Deliver commitments in water services as outlined in the Council's Service Level Agreement (SLA) with Irish Water</p>	<p>Commitments are being delivered in accordance with the SLA and this will continue into 2020</p> <p>The inclusion of Flood Resilience Actions in the Climate Change Action Plans across the 4 Dublin Local Authorities assist in implementing this objective.</p> <p>The Central Laboratory analysed over 22,500 SLA samples for the Dublin Region in 2019. These were drinking waters, wastewaters and trade effluents from licenced industrial discharges.</p>
<p>Protect air quality in line with European Union Directives</p>	<p>Air quality monitoring indicates EU air quality standards may be exceeded in locations in Dublin during 2019. As a result Minister Richard Bruton has convened a multi stakeholder working group to develop proposals to tackle regional and national transport related air pollution and Dublin City Council is a member of this working group.</p> <p>Dublin City Council continued an ongoing study with the EPA to identify potential locations for additional national network air quality monitoring stations.</p> <p>Dublin City Council also commenced developing sites for a local air monitoring network to complement the national monitoring network and six locations were commissioned during 2019 at Walkinstown, Amiens St. Lord Edward, Ballymun, St, Custom House Quay, and Drumcondra.</p>

As the National Competent Authority for all waste exports and imports ensure full compliance with EU regulations on behalf of all local authorities in Ireland.

The National TransFrontier Shipment Office (NTFSO) operated by Dublin City Council is the National Competent Authority established to manage the international movement of waste out of and into Ireland. It is also responsible for regulation of all movements of hazardous waste within Ireland. The Office is responsible for the implementation and enforcement of European and National Legislation; monitoring of waste shipments; facilitating the business community involved in legitimate waste shipment activities; and preventing the illegal shipment of waste.

During 2019 inspections included roadside checkpoints, port inspections, waste facility inspections and spot checks, waste transfer forms inspections, brokers and dealer's verifications and brokers and dealer's audits. The Administration team ensured that exports of 2,136,744 tonnes of waste to Europe and Asia were compliant with the Waste Shipment Regulations (WSR) – Regulation (EC) No 1013/

The NTFSO works with other agencies such as Waste Enforcement Regional Lead Authorities (WERLAs), (DCCAE), Environmental Protection Agency (EPA), European Union Network for the Implementation and Enforcement of Environmental Law (IMPEL), European Union Agency for Law Enforcement Cooperation (EUROPOL), Local Authorities and the Gardaí and liaises with Customs and Port Authorities, the Northern Ireland Environment Agency (NIEA) and other competent international authorities. The NTFSO also reports to the National Waste Enforcement Steering Committee Chaired by the Department of Communication, Climate Action and Environment (DCCAE). The NTFSO partakes in and/or initiates multi-agency operations where serious environmental crime is suspected.

In 2018 the NTFSO was nominated the lead authority for a European project on the Effects of the Chinese Import Ban on the Environmentally Sound Management of Plastic Waste. During 2019 the NTFSO completed year one of this project which concentrated on international data collection and research. As part of this project the NTFSO presented initial findings to the Asian Network for Environmental Enforcement in Kuala Lumpur, Malaysia and to a Chinese delegation of Environment Personnel in Utrecht, Holland. Targeted inspections will be undertaken on international waste facilities during 2020 and 2021.

During 2019 the NTFSO commissioned an independent benchmarking assessment of its office, the findings of which showed the NTFSO in a favourable light. The NTFSO also came out very favourably in a European Genval report (published in 2019) carried out during 2018.

The NTFSO continues to partake in the IMPEL Enforcement Network and is represented at the EU Basle Convention. The NTFSO present on National Waste Priorities at the National Waste Enforcement Steering Committee quarterly meetings.

During 2019 the office undertook preparatory work on the impact of Brexit which fed into the coordinated work of the Irish Government. All stakeholders have been regularly updated with all latest developments on the impacts of Brexit.

<p>As Regional Co-ordinator for the Eastern-Midlands Waste Management Plan promote and encourage the prevention, re-use and recycling of waste in line with EU and National policy.</p>	<p>The Eastern-Midlands Region (EMR) Waste Management Plan 2015-2021 provides a framework for the prevention and management of waste in a sustainable manner in Dublin City Council and the 11 other Local Authorities in the Region. Dublin City Council, as the Lead Authority for Regional Waste Management Planning is overseeing the implementation of the EMR Waste Management Plan 2015-2021.</p> <p>Some of the key activities undertaken in 2019 included:</p> <ul style="list-style-type: none"> <li>• National Awareness Campaigns (Brown Bin, Dry Recyclables, Waste Prevention)</li> <li>• National Reuse Month</li> <li>• Conscious Cup Campaign to encourage elimination of single use coffee cups</li> <li>• Programme to advance remediation of Historic Landfills</li> <li>• Civic Amenity Sites National Study</li> <li>• Construction &amp; Demolition Waste National Capacity Report</li> </ul>
<p>Implement the Noise Action Plan 2013-2018 and prepare plan for 2019- 2024.</p>	<p>A revised Dublin Agglomeration Noise Action Plan 2019-2024 was adopted by Dublin City Council. Chapter 7 sets out the noise mitigation and protection measures to be pursued under the new revised plan.</p>
<p>Reduce energy usage in the provision of public lighting</p>	<p>Approximately 7,000 lanterns are LED Technology, with 1,500 of these installed in 2019. It is planned to increase the replacement rate significantly in the latter part of 2020 as a result to the Public Lighting Upgrade Project being formally awarded this year.</p>

**Goal 6**

***To manage and promote the City Library Network, the City Arts Office and the Hugh Lane Art Gallery as hubs of cultural and art collections and learning opportunities***

<b>Objective</b>	<b>Progress</b>
<p>Develop new Dublin City Library at Parnell Square</p>	<p>The Dublin City Library project secured planning permission in May 2019. In June the City Council was advised by Kennedy Wilson that the required private fundraising for the project could take over 3 years and that there was no guarantee it would be successful.</p> <p>In July 2019, in response to this development, the Chief Executive advised Elected Members that the City Council would assume full responsibility for the development of the Parnell Square Cultural Quarter, the feasibility of pursuing a two phased approach to delivering the overall project would be examined and work would be undertaken to identify alternative funding sources. The Phasing Feasibility Study was completed in late 2019.</p> <p>The Chief Executive approved phase 1 of the project which will deliver the new library building and all works to No 27 as well as limited works to the other Georgian buildings. Phase 2 will cover the full redevelopment of the other Georgian buildings and the completion of the public realm works.</p> <p>The Design Team were instructed to complete the detailed design drawings for Phase 1 works and to prepare tender documentation. The Chief Executive has written to the Minister for Finance and Public Expenditure &amp; Reform seeking Exchequer grant aid for the project.</p>

<p>Lead the promotion of Dublin City as a City of Literature</p>	<p>Director of Dublin UNESCO City of Literature attended two UNESCO Creative Cities Network international conferences in 2019, which is an obligation under the terms of the designation and is an opportunity for information sharing and project planning among the network cities. Best practice examples from Dublin City of Literature were presented, including the Readers in Residence project and the International Dublin Literary Award.</p> <p>Dublin UNESCO City of Literature supported a wide array of literary projects and organisations during the year, including the new writing programme in The New Theatre, Swan River Press new publications of Irish writing, the Poetry Jukebox at Epic museum and a special drama project with Mountjoy women’s prison. It is the aim of the office to offer financial support to projects that are in particular need of funding and to spread resources as widely as possible.</p> <p>The office supported the Dante Festival, the Dublin Book Festival, International Literature Festival Dublin, Irish Spanish and Latin American and MurderOne Crime writing festivals, among many others.</p> <p>The International Dublin Literary Award was won by American first time novelist Emily Ruskovich, author of Idaho. Plans were put in place during 2019 to host an event to celebrate 25 years of the Award at a special event in the Irish Embassy in Washington DC in 2020.</p> <p>The Dublin UNESCO City of Literature office delivered a number of programmes and festivals over the course of the year, chief among them being the Dublin One City One Book annual festival in April, which in 2019 celebrated the life and career of Edna O’Brien, with her 1960s novels The Country Girls Trilogy forming the centre piece for the festival. Over forty free events were held during the month, many of which were organised by partner institutions and library services, culminating in a large flagship event in the round room of the Mansion House, attended by over 650 people. There were partner events at Irish embassies in Oslo and Zagreb, part of a policy of outreach on the part of the office in organising Dublin One City One Book and bringing Irish writers to an international audience.</p> <p>Other key events included the Citywide Reading Campaign for Children, which involved branch libraries, public events and The Big Day Out during the St. Patrick’s Festival; Words on the Street, celebrating European literature in translation and a poetry trail around Dublin book shops.</p> <p>Work continued with the library-based creative writing groups, with submissions being entered for a publication to be issued in 2020.</p>
<p>Implement the Dublin City Arts plan</p>	<p>Listed below are some of the programmes and projects that were delivered by the Arts Office in 2019:</p> <ul style="list-style-type: none"> <li>• Urban Regeneration Development Fund (URDF) to develop artist’s workspaces Appointment of Consultants to conduct Feasibility Study on two sites in Dublin 8</li> <li>• Culture Night 2019 had approx. 400,000 people visiting museums, galleries, historic houses, artists’ studios and cultural centres</li> <li>• International Literature Festival Dublin (ILFD) 2019</li> </ul>

	<p>had over a 100 writers and events. As well as the week in May the festival now has a series of “off the page events” throughout the year</p> <ul style="list-style-type: none"> <li>• Opera in the Open – 4 events, Chinese New Year’s Festival, Musictown Festival</li> <li>• The LAB 4 X studio rehearsal spaces open 7 x days a week approx. 2000 x people per month</li> <li>• 32 Artists exhibited in the Lab Gallery</li> <li>• Street Art Forum met with group Of Professional Street Artists to discuss cooperation with DCC</li> <li>• Artists Residences: St. Patrick’s Lodge, 6 and 7 Albert Cottages and 9 Wooden Buildings. 17 x artists &amp; artistic companies accommodated</li> <li>• Incubation space Units 3 &amp; 4 James Joyce Street</li> <li>• €530,000 paid in Arts Grants</li> <li>• €20,000 in Bursaries paid</li> <li>• €300,000 in programming with Artist and Arts Organisations</li> <li>• 2019 Erasmus + Programme After 2 years between Ireland &amp; 5 x European countries, 2,813 x pupils have received 664 x Visual Thinking Strategies teaching sessions across 24 x European schools &amp; institutions</li> <li>• Public Art: The sculpture of Luke Kelly by Vera Klute on Guild Street and statue of Luke Kelly by John Coll on South King Street were launched by President Michael D Higgins on the 30<sup>th</sup> January 2019.</li> </ul>
<p>Enhance the profile of the Dublin City Art Gallery the Hugh Lane</p>	<p>During 2019 Dublin City Gallery the Hugh Lane:</p> <ul style="list-style-type: none"> <li>• Initiated project to develop the Gallery’s new website</li> <li>• The Gallery’s PR was significantly improved via regular social media content and communication across Facebook Twitter and Instagram</li> <li>• The Hugh Lane Gallery’s imaginative and extensive education programmes for children and adults are central to the Gallery’s strategy of being a leading city connected to Dublin and its people.</li> <li>• 30 artworks sent on loan to Irish and international galleries.</li> <li>• Long term art loans enjoyed by visitors to the Mansion House, Áras an Uachtaráin, Farmleigh, Kilmainham Gaol.</li> <li>• 43 researchers consulted Bacon database, artist’s files, or artworks.</li> </ul>
<p>Contribute to the Decade of Commemorations programme, including the 1916 Rising, by bringing the City’s diverse memory collections to citizens locally and internationally.</p>	<p>Exhibitions</p> <p>The exhibition ‘The Peace at Home? Dublin after the First World War’ was displayed in City Hall in Spring 2019, following the exhibition ‘Micheal Mac Liammoir and the Dublin Gate Theatre’</p> <p>2019 marked the centenary of the beginning of the War of Independence. The exhibition “Goodbye Dublin: The War of Independence in the City” was launched in August 2019 and was on display in Dublin City Library and Archive for three months before touring to City Hall. A traveling version of the exhibition will tour Dublin City Library branches throughout 2020. There were weekly guided tours by the historians in residence.</p> <p>Evil Literature exhibition highlighted books from the Dublin and Irish Collections that were ‘banned’ by the Irish Censor in the twentieth century. The exhibition ran at the Dublin City</p>

Library & Archive from April to June before moving to City Hall.

'A Christmas Spectacle: the Story of Panto in Dublin' ran at Dublin City Library and Archive from November onwards.

#### Seminars

'Say You Want A Revolution: The War of Independence in Ireland' seminar featured eight scholars speaking on various aspects of the War of Independence.

Local History Society Day was on 23<sup>rd</sup> of March and provided an opportunity for eight speakers from local history societies to present their latest researches to a large audience.

City Hall Lectures April: Irish Women and the Irish Revolution

Heritage Week: Jacob's Biscuits and Dublin Design

City Hall Lectures Oct: Serving the City in the 20<sup>th</sup> Century

The 22<sup>nd</sup> annual Sir John T. Gilbert Commemorative Lecture took place in January at Dublin City Library & Archive. The lecture 'As Was Taken Out Of His Own Mouth in Dublin: Autobiography and Life Writing in Early Modern Ireland' was delivered by Professor Marie-Louise Coolahan (National University of Ireland, Galway) and chaired by Councillor Dermot Lacey.

#### Publications

Micheal Mac Donncha: Teach an Ardmheara agus Reabhloid na h-Eireann/The Mansion House and the Irish Revolution

Commemorative plaques: 4 Plaques were unveiled in 2019, Seamus Ennis, on Jamestown Road, Finglas; Hirschfield Centre on Fownes St; Iris Murdoch on Blessington St and Constance Markievicz on Leinster Road in Rathmines

Lord Mayor's Certificates were conferred in the Mansion House on 28 students (11 in Local Studies; 17 in Oral History). These are 'return to learning' courses which on completion give access to third level. The courses are organised by Dublin City Library & Archive, and have been running since 2007

Access to historical sources: 2019 saw continued scanning, cataloguing and online publishing of primary historical documents and collections including the Fáilte Ireland Tourism photographic collection, the Communist Party of Ireland Collection, and items relating to the War of Independence.

Community Engagement: Open House Tours: Dublin City Library & Archive was opened to the public on Saturday 12<sup>th</sup> October as part of the national Open House project. Tours of the Reading Room were conducted by staff throughout the day.

There were 63 tours of the Dublin City Library & Archive in 2019. These were to schools, adult education groups, university students, and the Dublin City Council Culture Club.

Historians in Residence: Dublin City Councils six part-time Historians in Residence continued to deliver history events across the city. The project aimed to make history accessible

	<p>to all and especially tries to bring history to groups who may not have ready access to it. In 2019 the historians engaged with 11,362 people at 393 events across the city including events in libraries, nursing homes, prisons, Men’s Sheds, schools, retirement and community groups and more.</p> <p>In early Summer the historians delivered a two-part lecture series in all DCC branch libraries on the War of Independence (Lecture 1: First Dáil and First shots, 1919-1920; Lecture 2: The Black and Tans to the Treaty, 1920-1921). A 12-part class on the Irish Revolution 1916-1923 was piloted by James Curry in Ballymun Library and achieved a 100% excellent rating from course participants.</p> <p>In October 2019, the historians published volume 2 of their free local history book "History on Your Doorstep – six more stories of Dublin history" which was distributed through city libraries and to history clubs across the city. With chapters on Dublin’s disappearing workplaces; housing in Dublin 8; Lemon’s Sweets; Seamus Ennis; Dublin Corporation and the War of Independence; and St Ultan’s Hospital the book has proven popular with the general public.</p> <p>Dublin Festival of History 2019: this was the biggest festival to date with over 10,000 attendances at 178 events in 62 venues, with 31 partner organisations contributing to the programme. Lectures/seminars marking Decade of Commemorations events included discussions on the War of Independence, Rosie Hackett, Dick McKee, the birth of the Troubles, Ireland and the First World War, First Dáil, Partition, the Military Service Pensions Collection, and the Decade of Commemorations Quiz (organised by the Historians in Residence).</p> <p>In a post-Festival survey, 95% of the 223 respondents said they would recommend the Festival to others and 89% rated the Festival "Excellent/very good"</p>
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<p><b><u>Goal 7</u></b> <b><i>To make Dublin a safe place to live, work, visit and enjoy.</i></b></p>	
<p><b><i>Objective</i></b></p> <p>Collaborate with An Garda Síochána, Health Services Executive, other agencies and the business community in co-ordinating and developing measures to deal with problems on the city streets such as anti-social behaviour, drug activity, aggressive begging and noisy busking.</p>	<p><b><i>Progress</i></b></p> <p>Achieved via the following:</p> <ul style="list-style-type: none"> <li>• Dublin City Joint Policing Committee (JPC)</li> <li>• Dublin City Centre Business Forum (DCCBF)</li> <li>• High Level Group (HLG) on Street Issues</li> </ul> <p><b>Meetings held during 2019</b>  <u>Dublin City Joint Policing Committee (JPC):</u> 3 meetings (2 meetings of the City Council members 2014-2019, and 1 meeting of the new Committee 2019-2024)</p> <p>An Annual Report summarising activities of the Dublin City JPC was approved by the City Council at its meeting in June 2019.</p> <p><u>Dublin City Centre Business Forum (DCCBF):</u> 5 meetings (Progress Report provided to members in November 2019)</p> <p><u>High Level Group (HLG) on Street Issues:</u> 2 meetings (this group was restructured, with meetings resuming in September 2019)</p>

	<p>The following is a summary of issues on which presentation were made / updates given to the above-mentioned groups during 201:</p> <ul style="list-style-type: none"> <li>• Criminal Assets Bureau (presentation)</li> <li>• Brexit</li> <li>• Response to Major Incident</li> <li>• Retail Fraud (Anti Money-Laundering Unit)</li> <li>• Community Policing</li> <li>• Licensing</li> <li>• St. Patricks Day celebrations</li> <li>• UEFA / Euro 2020</li> <li>• DCC Events</li> <li>• Medically Supervised Injecting Facility (MSIF)</li> <li>• Begging</li> <li>• Graffiti</li> <li>• Housing / Homelessness</li> <li>• Garda Resources / Garda Reserve</li> <li>• Street Furniture</li> </ul> <p>Following the Local Elections in 2019, and the subsequent reconstitution of the Committees, the Dublin City JPC is now chaired by Councillor Mary Fitzpatrick. The following three action matters will form the basis of annual work plans for each of the six committees for the New Council 2019-2024:</p> <ul style="list-style-type: none"> <li>• Safer Streets</li> <li>• Tackling Drugs</li> <li>• Small Areas Policing</li> </ul> <p>All Committees (Dublin City and the five Joint Policing Subcommittees) are to report under the above 3 headings in their Work Plans and Annual Reports going forward. However, these headings are not exclusive, and Committees are encouraged to report under any other headings deemed appropriate for their respective areas.</p> <p>The responsibility for issuing JPC Guidelines rests with the Policing Authority since its establishment in 2016. This was previously under the remit of the Department of Justice and Equality. The Policing Authority has not made any changes to these guidelines since its inception.</p>
<p>To further refine and develop our partnership arrangements with statutory and voluntary agencies and group in supporting safe communities and targeting vulnerable sectors including disadvantaged households, the elderly and others</p>	<p>Achieved via Joint Policing Committee and the Dublin City Centre Business Forum structures (see progress as outlined above)</p> <p>Supported the World Anti Bullying Forum in conjunction with DCU and International Relations.</p>
<p>To provide advice and guidance to enhance the safety of communities.</p>	<p>The promotion of community fire safety is a key facet of modern fire service operations. Dublin Fire Brigade (DFB) works closely with the communities to make Dublin City &amp; County a safer place to live, work and visit. Making and keeping Dublin safe from fires and other emergencies is at the heart of all that we do. Fire deaths occur mainly in the home or place of residence so the main focus of the Fire Brigade Community Fire Safety Education programmes is on these groups.</p>

<p>To implement relevant Fire Safety legislation in new and existing buildings to improve fire safety and fire safety management practices.</p>	<p>The Building Control Regulations 1997 to 2015 set out procedures and controls which require owners, builders, and registered construction professionals to demonstrate that the works or buildings concerned have been designed and constructed in compliance with Building Regulations. With the advent of the Building Control Amendment Regulations (BCAR) in 2014, there is now greater oversight and accountability of the construction of building and works in the Dublin region since 1992.</p> <p>The objective of DFB Fire Prevention is to ensure fire safety standards are being adhered to in new and existing buildings and to ensure the compliance with Building Regulations is achieved through good building design practice by competent professional designers in new or modified buildings. D are guided by the “engineer, educate and enforce” approach to fire safety in Ireland.</p> <p>A Fire Safety Certificate application is required for all new buildings or changes to existing buildings. It is the responsibility of the designer, the builder and the owner to ensure that the building is built in accordance with the Fire Safety Certificate and the Building Regulations.</p> <p>2019 was a very busy year for Fire Prevention, 1439 Fire Safety Certificate applications were processed in conjunction with Dublin City Council, Fingal County Council Dun Laoghaire Rathdown and South Dublin County Council, that makes about 50% of the national number of Fire Safety Certificate applications and is an indication of the amount of building work taking place in the Dublin region</p>
<p>To coordinate and facilitate Major Emergency Management preparedness and response particularly in relation to disaster planning and adverse weather events.</p>	<p>In 2019 DFB established and co-ordinated meetings of the DCC Crisis Management Working Group, work included review of the Crisis Management Plan, the Crisis Communications Plan and Severe Weather Plans. Currently work is underway on the revision of the DCC Major Emergency Plan for 2020.</p> <p>DFB also played a major role in working with the East Regional Working Group to produce an Interagency Work Programme and Regional Risk Assessment in line with the national work programme. DFB provides representatives at senior management level to appropriate Major Emergency Management (MEM) groups.</p> <p>DFB hosted a number of training courses under the European Union Civil Protection Programme on behalf of the National Directorate for Fire and Emergency Management, providing course management, trainers, roll-players and logistical support. DFB participated in the planning and execution of Exercise Tuilte, a regional flooding exercise with Kildare Fire Service, Electricity Supply Board (ESB) and local authorities in the region.</p> <p>DFB were also involved in the preparation of a number of Interagency Regional plans such as the Evacuation and Rest Centre Plan, the Media and Communications Plan and the Dublin Airport Aircraft Incident Response Plan. DFB participated in exercises testing both of these plans.</p> <p>DFB actively participates in the East Region Emergency Management Working and Steering Groups at Eastern Regional level with other Principal Response Agencies. The</p>

	<p>East Region consists of representatives of the four Dublin Local Authorities along with representatives of Kildare and Wicklow County Councils, An Garda Síochána and the HSE.</p>
<p>To support Civil Defence in the development and utilisation of volunteers in supporting communities in emergencies.</p>	<p>The Civil Defence assist the front line emergency services during time of natural disasters and/or major emergency situations. The Dublin Civil Defence Unit has almost 400 volunteers and provides second line support to all local authorities in the region in the event of emergencies.</p> <p>The Unit also provides second line support to Dublin fire brigade and is involved in an ongoing basis in providing crowd control, Water Rescue, Fire Cover and Medical Support at a range of events throughout Dublin City and County.</p> <p>Civil Defence also provides Emergency Cold Weather Shelter for Homeless. This involves providing emergency shelter in the Esplanade for 20 people with a minimum of three Civil Defence volunteers each night.</p> <p>2019 was an extremely busy year for Dublin Civil Defence with 362 community events, 7 Search and Rescue operations (3 bodies recovered), and 442 call outs for severe weather. Max &amp; Mist – the Human Remains Detector (HRD) dogs, were called out on 17 different occasions last year including a number of times to assist An Garda Síochána at crime scenes. Civil Defence also operates a drone unit to support An Garda Síochána in missing persons with 31 callouts in 2019.</p>

# The Place for Business

**Dublin is our capital city – an engine and a hub for economic development. Our ambition is to retain and grow infrastructure, develop activities and utilise technologies to the maximum to ensure that our city is at the forefront of business and economic prosperity.**

<b>Goal 1</b>	
<b>To develop the competitive advantage of Dublin as a capital city within a City Region through integrated planning and collaboration within the Greater Dublin Area.</b>	
<b>Objective</b>	<b>Progress</b>
Ensure the co-ordination of strategic infrastructure in the city region to provide for future social, physical and economic growth	<p>The Economic Development Unit carried out research on enterprise space in the Dublin region in 2019. This survey built on the work carried out in 2018 on enterprise spaces in the Dublin city area. The findings were disseminated to the Economic and Enterprise SPC and to stakeholders working on the Dublin Region Enterprise Plan 2020.</p> <p>Environment &amp; Transportation Department:</p> <ul style="list-style-type: none"> <li>• Lead Dublin City Council engagement on Regional Mobility Strategies.</li> <li>• Engaged with the National Transport Authority (NTA) and TII in the provision of strategic transport infrastructure, including Metro, LUAS.</li> <li>• Engaged with other regional authorities for the overall strategic regional transport, including Busconnects.</li> </ul> <p>Environment &amp; Transportation Department engages with the NTA and TII with regard to the timely delivery of enabling transportation infrastructure. The Department is currently engaging with the NTA regarding the Bus Connects Project and TII regarding the Metrolink Project.</p> <p>During 2019 the Environment &amp; Transportation Department and the Service Level Agreement (SLA) Unit continued to ensure that there is a long term relationship between the City Planning Authority and Irish Water in order to ensure continued investment in water and wastewater infrastructure for the City.</p>
Update and implement the Economic Development Action Plan for the City Region, incorporating as necessary a network of economic clusters	<p>A series of economic actions and projects set out under the Promoting Economic Development 2018 – 2021 annual plan was delivered in 2019 with the support and oversight of the members of the Economic Development and Enterprise SPC.</p> <p>A summit was delivered in Q3 2019 on the theme of Social Enterprise which was held in the Council Chamber and it was webcast. Input was invited from a range of policy makers, industry experts, social enterprises and support organisations. This summit was delivered as part of a European Project suite of networking events and was attended by a European representative.</p> <p>It showcased social enterprises active in the Dublin region through an exhibition space held in the rotunda of City Hall. Feedback was very positive from participants who felt that the event led to valuable engagement.</p>
Develop an effective alliance across the city regions' business, local government, state agencies and third level sectors to raise Dublin's International profile and	<p>A series of meetings were held with key city stakeholders, setting objectives for collaborative actions across projects, research and events designed to promote Dublin's international profile. The city branding website Dublin.ie led a process designed to re-write the content responding to the needs of an international audience. Dublin.ie has a range of</p>

brand, through Dublinked and other networks	<p>new content promoting Dublin as a great city and region in which to live, work, learn and invest with a comprehensive “What’s On section”.</p> <p>Dublin.ie progressed its stakeholder engagement and Social Media engagement with the addition of two new team members. Two outdoor campaigns were designed and delivered utilising digipanel, bus-shelters, smart bins and lamppost banner driving users to the site. Dublin.ie attracted 1m users in 2019 – 26% international.</p>
Assist the new Regional Assembly with the preparation of a new Regional Spatial and Economic Plan	<p>The Regional Spatial and Economic Strategy (RSES) was approved in June 2019 and will be integrated into the City Development Plan at March 2020 Meeting of City Council</p> <p>The Economic Development Office participated in number of workshops arranged by the Eastern Midlands Regional Assembly and a made a submission as part of the preparation of the Regional Spatial and Economic Plan.</p>
Co-operate with adjoining Local Authorities to mitigate against climate change, in a co-ordinated manner, with particular regard to energy, settlement patterns, transport, waste management, and green corridors	<p>Ongoing collaboration taking place between Local Authorities as part of RSES and MASP (Metropolitan Area Strategic Plan)</p> <p>Commencing development of Sustainable Urban Mobility Plans for the City region in cooperation with all Dublin Local Authorities.</p> <p>Preparation of Sustainable Urban Mobility Indicators for the city ongoing. Scheduled for completion in Q2 2020</p> <p>In 2019, Transportation Planning Division established a Transportation Working Group with other local authorities in the Dublin Region. This group meets quarterly to discuss regional issues including regional transportation projects, policy matters and challenges arising in day-to-day operations across the four local authorities.</p> <p>The Dublin City Council Climate Action Plan adopted in 2019, sets out the role that the City Council has in responding to the present and future, climate change risks facing the region and the actions that are being taken to achieve climate resilience.</p> <p>Throughout 2019, Dublin Climate Action Regional Office (CARO) worked with the 4 Dublin Local Authorities and CODEMA on their Climate Change Action Plans and public consultation events.</p>

<p><b><u>Goal 2</u></b>  <b><i>To develop Dublin’s economic and enterprise potential in order to provide livelihoods to sustain a growing population.</i></b></p>	
<p><b><i>Objective</i></b></p>	<p><b><i>Progress</i></b></p>
<p>Prepare a new Local Economic and Community Plan, which will help drive the socio-economic recovery of the City</p>	<p>The Dublin City Local Economic and Community Plan (LECP) 2016 to 2021 containing 24 socio economic charts that were updated in 2019, contribute to the delivery of the twelve high level goals.</p> <p>A “Your Dublin Your Voice” survey was designed and delivered capturing feedback on a number of the high-level goals of the LECP. The Advisory Group made up of representatives of the Economic and Enterprise Strategic Policy Committee and the Local Community and Development Committee provided oversight and direction to this work.</p>

	<p>The Corporate Plan 2020 – 2025 incorporated the twelve high level goals of the LECP aligning them with Corporate Plan actions and objectives.</p>
<p>Facilitate the expansion of the retail sector to ensure the City Centre remains the primary retail centre of the region, and to support the development of tourism</p>	<p>The City Council is concentrating on the consolidation of retail in the Category 1 Streets (Grafton, O’Connell and Henry and the vitality of the Category 2 Streets.</p> <p>The Dublin Economic Monitor published research findings from the Master Card Spending Pulse showing levels of retail spend. Four launch events were held across the Dublin region for each new edition of the Dublin Economic Monitor which was co-ordinated by the Economic Development Unit. The findings are available through <a href="http://www.dublineconomy.ie">www.dublineconomy.ie</a></p> <p>The engagement with the city business community in the formulation of strategic transport and mobility solutions will provide a city centre with cleaner transport, create more opportunities for car free streets and create a better ambience for residents, shoppers, tourists and businesses.</p> <p>The implementation of <i>The Heart of the City</i>, Public Realm Masterplan for the city core will result in a world-class public realm which will contribute to the vitality and viability of the city centre. Projects within the masterplan area are progressing.</p> <p>A part 8 proposal for public realm improvements to Liffey Street was approved in 2019.</p> <p>New proposals for Cathedral Street and Sackville Place are being prepared.</p> <p>The Grafton Street Quarter public realm projects are also progressing with a Part 8 application in preparation for South Anne Street.</p> <p>Pedestrianisation of Suffolk Street is being trialled and there will be a new application for the College Green plaza.</p> <p>An updated inner and outer orbital signage scheme will be completed in early 2020.</p> <p>The Licensing Unit provided gazebos, lights, tables and awnings to the 47 Casual Traders licensed to trade in Henry Street for the month of December. This gave a uniformity and market feel to the historical Christmas trading. The Licensing Unit worked very closely with the other Statutory agencies to ensure compliance with all conditions of the licences and had a daily presence on the Street to resolve any problems arising.</p> <p>Following on from “The Moore Street Report 2, Securing History the Moore Street Advisory Group recommended the appointment of an Expert Group to lead the regeneration of the market. Following an invitation for expressions of interest from people with skills, experience and expertise in Street Trading and Markets two applications were received.</p>
<p>Identify emerging growth areas and produce further Local Area Plans to bring forward the social and economic growth of the city.</p>	<p>The Development Plan has identified 18 SDRA’s (Strategic Development and Regeneration Areas) to assist in the quality consolidation of the city.</p>

Produce an updated suite of economic and enterprise development policies in the new City Development Plan 2016-2022	The Metropolitan Area Strategic Plan in the Regional Spatial and Economic Strategy polices for economic growth will be integrated into the City Development Plan.
Ensure the successful development of the key Growth Areas in the City through the implementation of the Development Plan, the Local Area Plans (LAPs), the Docklands Strategic Development Zone (SDZ) and the Grangegorman SDZ	The SDRA growth areas and LAP/SDZ are being developed via Active Land Management, Development Management and Inter-departmental Implementation Groups.

<b><u>Goal 3</u></b> <b><i>To provide for the safe, sustainable and efficient movement of people, and manage the efficient movement of goods and transport in the city, in a sustainable manner.</i></b>	
<b><i>Objective</i></b>	<b><i>Progress</i></b>
Ensure transportation planning is adequately resourced to represent Dublin's best interests in forming a central input into local and national development plans	It is the responsibility of the Transportation Planning Unit to meet the Environment & Transportation Department's obligations with regard to the statutory planning processes of Development Management & Strategic/Forward Planning. This involves forming a central input to national, regional, city and local development plans as well as inputting to every development site through the planning application process. As volume of planning, Strategic Infrastructure Development (SID) and Strategic Housing Development (SHD) applications grow it has become necessary to review the resource requirements of the transportation planning team. This is under way.
Ensure national and local road safety initiatives are implemented to maintain Dublin as one of the safest cities in Europe for pedestrians	The Traffic Advisory Group and the Road Safety Sections actively work on safety initiatives and in 2019 agreed further extension of the 30kph zones. The key stakeholders meet in the Road Safety Working Together Group and close collaboration also occurs with An Garda Síochána Roads Policing.
Place the pedestrian at the highest level of priority in transportation planning followed by cycling, public transport, goods and other vehicles	<p>The Sustainable Mobility and Projects Division has been set up to Sustainable Mobility Strategic Planning and Policy Development, Communications, Promotion and Engagement, Multi-sectoral Partnerships Development, Sustainable Mobility Infrastructure Planning and Development, Research, Innovation and Collaboration (European Commission CIVITAS and POLIS) and to Implement measures for walking, cycling and integration with other modes.</p> <p>The Transportation Planning Section through its ongoing work ensures that the design of all new developments, masterplans, local area plans and SDZs place the pedestrian at the top of the movement hierarchy as per national regional and city policy. Through the development management process, buildings are set back to provide wider footpaths, new pedestrian crossings are provided, existing pedestrian crossings are improved and public realm is expanded.</p> <p><i>The Heart of the City</i>, the public realm masterplan for the city core aims to provide a pedestrian friendly city core with more space and more route options for pedestrians in the city centre. Implementation of the masterplan is ongoing.</p>

	<p>The Promotion team works in partnership with Green Schools to address barriers identified by children to walking to school. Environment &amp; Transportation Department proactively improves routes to several schools to include improved crossing facilities, signage and line markings. A new Walking and Cycling Promotion Officer was appointed in 2019.</p> <p>In 2019, DCC's Hike It Bike It Like It Dublin project was chosen as a best practice case study by the EU. This a project that works with communities to bring about behavioural change, more sustainable patterns of travel. A video was made with the EU in June 2019 and was uploaded to the Eltis global portal for viewing around the world. (This project was a recipient of an Energy Globe Award in 2016 and was a finalist in both the National Green Awards and the Excellence in Local Government Awards in 2013.)</p> <p>The Communications and Promotion Unit with Sustainable Mobility engages with various stakeholders, including NTA, An Taisce Green Schools, Department of Transport, Tourism and Sport (DTTas) to promote behavioural change and a culture for walking and cycling.</p> <p>The Traffic Management Section continue to prioritise pedestrians and have installed numerous additional pedestrian crossings in 2019. Over the last 12 months at the majority of pedestrian crossings, longer amber man times have been introduced to ensure that the needs of the aging population are also respected.</p> <p>A second stationless bike hire operator was identified in 2019. Moby will commence with an e-bike hire scheme in 2020. Bleeperbike currently has a fleet of 450 hire bikes throughout the City with a total of almost half a million kilometres covered in 2019 burning over 39 Million calories</p> <p>A total of 977 additional on-street cycle parking stands were installed during 2019 providing in excess of 1,800 new cycle parking spaces. A target has been set for the installation of 1,250 stands during 2020. Four hundred abandoned bicycles were also removed from the streets during 2019.</p> <p>The inclusion of Transport Actions in the Climate Change Action Plans across the 4 Dublin LAs will assist in implementing this objective.</p>
<p>Optimise our investment in Intelligent Transport Systems (ITS) to ensure traffic movement is optimised.</p>	<p>Throughout 2019 the ITS section has worked on modifications and improvements to traffic flows in the DCC areas. The DPTIMS (Dublin Public Transport Interface Module) has been used to manage the progression of Dublin Buses and to also modify the traffic signals in order to help provide a reliable bus service throughout the network. Using traffic/transportation, data visualisation tools and Business Intelligence multiple dashboards are available for quantifying the performance of transportation and road network usage. This provides evidence base public transportation improvement measures and such metric measurements would contribute to the Sustainable Urban Mobility Plan.</p> <p>Over fifty junctions have either been modified to improve efficiency or new junctions added to the network in order to improve both pedestrian and traffic optimisation.</p> <p>As part of the ongoing upgrade to LED signals a number of sites have been upgraded in the last 12 months.</p>

<p>Implement the traffic management plan recommendations in the strategic study for Dublin City.</p>	<p>The City centre transport team are continuing to work on the numerous projects contained in the City Centre Transport Study including:</p> <ul style="list-style-type: none"> <li>• College Green Plaza</li> <li>• Suffolk Street</li> <li>• City centre Signage</li> </ul> <p>The delivery of the objectives of the City Centre Study is an important focus for the Council across a range of initiatives.</p>
<p>Ensure transportation planning follows the Design Manual for Urban Roads and Streets (DMURS) and is in line with the Government Policy 'Smarter Travel – A Sustainable Transport Future'</p>	<p>The Smarter Travel policy document promotes behavioural change and a shift to sustainable travel. DMURS recommends place making and multi-disciplinary working. The Transportation Planning team is a multi-disciplinary team that works at both strategic and local level to bring about a shift to sustainable travel.</p> <p>Through its ongoing work, the Transportation Planning team influences the design of the street network, neighbourhoods, public realm and the wider city. It does so in line with DMURS with an emphasis on the pedestrian first and place making.</p>
<p>Provide the most efficient parking service to citizens and users of Dublin's city and neighbourhood roads and streets</p>	<p>In excess of 54,000 additional motorists signed up to the Councils Cashless Parking payment service, Parking Tag, in 2019 bringing the number that have signed up to the service since its introduction to over 258,000 with 5.64million cashless transactions completed in 2019. Just over 173,000 transactions were made using the once off payment facility, charging directly to mobile or debit/credit card. 82% of all Parking Tag payments were made through the Parking Tag App.</p> <p>There were 22,388 Parking Permits issued – this includes applications for First Time Parking Permits, Non-Family Member, Residential Institution Employee Permit, Change of Vehicle, Change of Address and renewed parking permits. 45,958 vehicles were clamped, 4,407 vehicles were relocated, 443 vehicles removed. 147 vehicles were scrapped and 773 warning notices were issued.</p> <p>There were a total of 197 new Pay and Display Ticket Machines introduced on-street by the end of 2019, which accept coin or debit/credit card and contactless payment for parking.</p>
<p>Implement the Dublin City recommendations from the Greater Dublin Cycle network</p>	<p>During 2019 the following was achieved:</p> <ul style="list-style-type: none"> <li>• The NTA presented the Emerging Preferred Design to Dublin City Council in March 2019. Since then, DCC has carried out a number of inter-departmental workshops, and is now carrying out desktop and ground studies that will fully inform the brief to appoint a design consultant. A non-statutory public consultation was carried out from 2<sup>nd</sup> May 2019 to 6<sup>th</sup> June 2019 and a summary report of all submissions received was published to the DCC website.</li> <li>• Clontarf to City Centre – The consultants developed the detailed design throughout 2019 and it should be substantially complete in Q1 2020. Ground investigation works commenced in Q3 2019 and most were completed by the end of 2019; completion is expected in Q1 2020. Six tenderers were shortlisted for the construction contract in Q2 2019 and are to be invited to tender in Q2 2020.</li> </ul>

	<ul style="list-style-type: none"> <li>• Dodder Greenway – an emerging preferred option was approved by the Steering Group for the project during 2019. The Cycle Design Office of the NTA intends to develop Preliminary Designs for the project and initiate the Planning Process during 2020.</li> <li>• Tender documents and drawings were finalised in 2019 for the section of the greenway being advanced separately linking Herbert Park to Donnybrook Road and construction of the project is expected to commence later in 2020.</li> <li>• S to S route. Works completed except drainage issue at the Kincora junction which is still outstanding. Will be completed in Q2.</li> <li>• Construction on Phase 2 of the Royal Canal Greenway began in Q1 of 2019 and is due to be completed in Q2 of 2020. RCP3 is due to be retendered in Q1 of 2020 with construction expected to start in Q2 2020</li> </ul> <p>During 2019 the following was achieved:</p> <ul style="list-style-type: none"> <li>• Detailed design for Phase 4 of the Royal Canal Greenway was progressed during 2019. Advance works on Broombridge Road are expected to go to tender for construction in Q1 2020. Detailed design for the towpath is anticipated to be completed in Q2 2020. Option selection for the railway underpass is scheduled for Q1 2020. Option selection for the Ashtown link to Phoenix Park is on hold pending confirmation of Irish Rail’s plans to bypass the Ashtown level crossing.</li> <li>• Royal Canal Cycle and Pedestrian Route Phase 2 moved to construction stage.</li> </ul> <p>Through the development management process, the Transportation Planning Unit has secured the setbacks and reservations on private development lands to facilitate the provision of planned cycle routes.</p>
<p>Pursue appropriate Smart City projects with leading international I.T. companies</p>	<p>Relationships with leading international IT companies continued to grow over 2019.</p> <p>Development of Smart Districts Smart Docklands is Dublin City Council’s flagship fast track Smart District programme was created to provide a platform for start-ups, big tech, the city, and academia to come together.</p> <p>This initiative was ranked No.1 globally for FDI strategy for Smart Locations of the future by the FDI magazine (Financial Times, 2019) and is supported by partners such as Science Foundation Ireland (SFI) research centres Enable, Connect as well as corporate partners such as Google, Autodesk, Vodafone, Mastercard, Microsoft and Softbank.</p> <p>Google Environmental Insights Explorer Dublin City Council (DCC) has been working with Google and University College Dublin (UCD) to pilot a tool that provides information on emissions for cities. The tool has been rolled out across all 4 Dublin Local Authorities and is now available in over 100 global cities. <a href="https://insights.sustainability.google/places/">https://insights.sustainability.google/places/</a></p> <p>Mastercard City Possible Dublin City Council continued to participate on the MasterCard’s global ‘City Possible’ programme and piloted a new economic development platform to develop better insights into local economic performance which supported the Dublin Economic Monitor</p>

	<p><b>Transportation Planning &amp; Smart Initiatives:</b> The Transportation Planning team works closely with the Smart City team and external stakeholders to develop innovative approaches to transport and to develop applications for new technology in the transport area.</p> <p>During 2019, the Transportation Planning Team was approached by several stakeholders and service providers in the area of shared mobility seeking to understand Dublin City's transportation policy context.</p> <p>The department is currently engaged on the BE Good FP project with cities such as Glasgow and Orleans.</p> <p>The EU H2020 project Handshake continued during 2019. In conjunction with Copenhagen, Dublin will be hosting a symposium in April 2020 with the object of engaging local politicians, businesses and opinion formers in how to grow cycling and more sustainable forms of transport</p> <p>Engaged in Smart cities H2020 projects Dublin City Council supported the Improving the Smart Control of Air Pollution in Europe (ISCAPE) project with the co-location of ISCAPES air monitoring sensors with the Dublin City Council's air monitoring network in order to test their capabilities.</p> <p>Dublin City Council has also supported the development of The iSCAPE Dublin Living Lab which aims to enhance the dialog between different stakeholders and ensures that people's voices are heard to generate solutions that address such problems as air quality and climate change. Dublin City Council also helped in the production of learning resource material called the 'Air We Breathe' aimed at primary school children. The ISCAPE ended in September 2019</p>
<p>Ensure local safety issues are addressed through the efficient use of the TAG (Traffic Advisory Group) system.</p>	<p>Further reviews of the TAG system were introduced in 2018 with a view to streamlining the processes. The Confirm element of TAMS was introduced in 2017 and new 'Neighbourhood Schemes' procedures were also introduced and were rolled out in 2019.</p>

<b>GLOSSARY OF TERMS</b>		
AHBs	Approved Housing Bodies	
BCAR	Building Control Amendment Regulations	
BEC	Better Energy Community	
BER	Building Energy Rating	
CARO	Climate Action Regional Office	
CDETb	City of Dublin Education and Training Board	
CODEMA	City of Dublin Energy Management Agency	
DCC	Dublin City Council	
DCCAE	Department of Communication, Climate Action and Environment	
DCCBF	Dublin City Centre Business Forum	
DCSWP	Dublin City Sports and Wellbeing Partnership	
DCU	Dublin City University	
DDHS	Dublin District Heating System	
DEIS	Delivering Equality of Opportunity in Schools	
DFB	Dublin Fire Brigade	
DH	District Heating	
DHPLG	Department of Housing, Planning, and Local Government	
DMURS	Design Manual for Urban Streets and Roads	
DPTIMS	Dublin Public Transport Interface Module	

DRHE	Dublin Regional Homeless Executive	
DTTAS	Department of Transport, Tourism and Sport	
E&T	Environment and Transportation	
EMR	Eastern-Midlands Region	
EPA	Environmental Protection Agency	
ESB	Electricity Supply Board	
EUROPOL	European Union Agency for Law Enforcement Cooperation	
FAI	Football Association of Ireland	
GAGA	Get All Girls Active'	
HAP	Housing Assistance Payments	
HLG	High Level Group	
HRD	Human Remains Detection	
HSE	Health Service Executive	
ILFD	International Literature Festival Dublin	
IMPEL	European Union Network for the Implementation and Enforcement of Environmental Law	
ISCAPE	Improving the smart control of air pollution in Europe	
ITS	Intelligent Transport Systems	
JPC	Joint Policing Committee	
LAP	Local Area Plan	
LAWPRO	Local Authorities Waters Programme	
LCDC	Local Community Development Committee	
LECP	Local Economic and Community Plan 2016 – 2021	
LEO	Local Enterprise Office	
MARP	Mortgage Resolution Process	
MASP	Metropolitan Area Spatial Plan	
MEM	Major Emergency Management	
MSIF	Medically Supervised Injecting Facility	
MTR	Mortgage to Rent	
NDFA	National Development Finance Agency	
NIEA	Northern Ireland Environment Agency	
NTA	National Transport Authority	
NTFSO	National Transfrontier Shipment Office	
NUI	National University of Ireland	
NWRM's	Nature based surface water retention measures	
OJEU	Official Journal of the European Union	
PASS	Pathway Accommodation and Support System	
PPN	Public Participation Network	
PPP	Public Private Partnership	
RAS	Rental Accommodation Scheme	
RSES	Regional Spatial and Economic Strategy	
SDRA	Strategic Development and Regeneration Area	
SDZ	Strategic Development Zone	
SEAI	Sustainable Energy Authority of Ireland	
SHD	Strategic Housing Development	
SID	Strategic Infrastructure Development	
SIIO	Social Inclusion and Integration Officers	
SLA	Service Level Agreement	
SPC	Strategic Policy Committee	
StoS	Sutton to Sandycove	
SUDS	Sustainable Urban Drainage Systems	
TAG	Traffic Advisory Group	
TAMS	Transportation Asset Management System	
TII	Transport Infrastructure Ireland	
UCD	University College Dublin	
UEFA	Union of European Football Associations	
UNESCO	United Nations Educational, Scientific and Cultural Organization	
URDF	Urban Regeneration Development Fund	
WERLA's	Waste Enforcement Regional Lead Authorities	
WFD	Water Framework Directive	
WSR	Waste Shipment Regulations	